

ROCKLIN FIRE DEPARTMENT

2024 ANNUAL REPORT

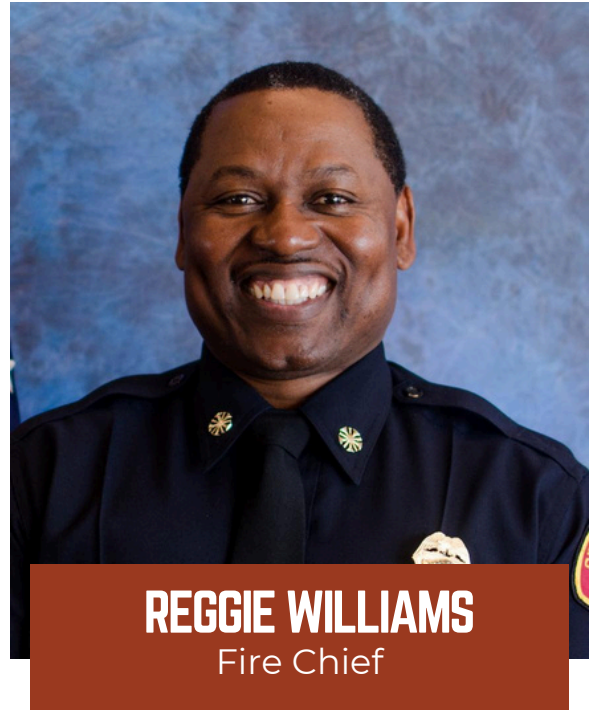


PRESENTED ON BEHALF OF THE ROCKLIN FIRE DEPARTMENT

MESSAGE FROM THE FIRE CHIEF

In 2024, the Rocklin Fire Department experienced a notably busy year, recording a 1.3% increase in total incidents, which rose from 6,216 in 2023 to 6,302 in 2024. Since 2014, the department has documented an overall increase of 28.7% in total incidents, averaging an annual rise of 2.8%. Despite this escalation in incidents, the department remained actively involved in community outreach programs. These initiatives included conducting CPR and bleeding control demonstrations, hosting story time sessions at the firehouse for young children, and providing operational demonstrations at events such as the City's Annual Civic Celebration and the Rocklin Public Safety Foundation's Patriot's Day.

The Fire Prevention Division also exhibited substantial activity, with a greater than 40% increase in final fire inspections aimed at assisting local businesses with their tenant improvement projects. In 2023, fire inspectors conducted 623 final fire inspections, which increased to over 1,000 in 2024. Furthermore, the division observed an approximate 50% rise in fire plan reviews, completing 520 initial reviews in 2023 and exceeding 1,000 in 2024.

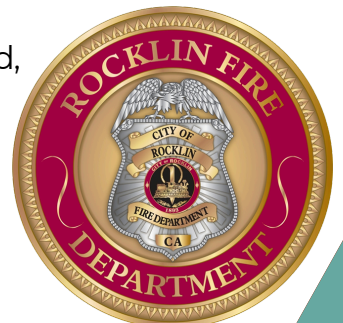


The Fire Department is dedicated to excellence in customer service, training, and fostering the growth of our community while striving to attain our strategic objectives of ensuring a resilient, vibrant, livable, sustainable, and safe environment. This commitment is reflected in our mission statement:

Our mission is to minimize risk, increase safety, and improve the quality of life in our community by responding quickly, solving problems, and being nice!

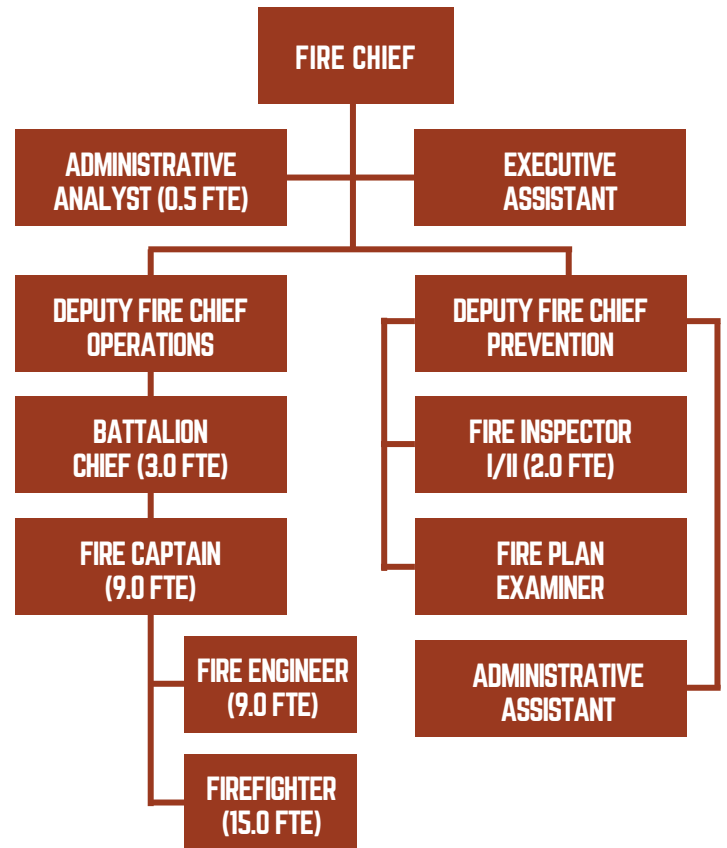
Respectfully submitted,

Reginald Williams



FIRE ADMINISTRATION

FIRE DEPARTMENT ORGANIZATION



We extended congratulations to two retirees this year whom served over 45 years of cumulative service to the Rocklin Fire Department. Congratulations to retired Battalion Chief Richard Holmes and retired Fire Captain Jason Boyer.

Those vacancies welcomed opportunities for intra-department promotions including one Battalion Chief, two Fire Captains, and one Fire Engineer. Additionally, we welcomed two new Lateral Firefighter-Paramedics and one Administrative Assistant to the Rocklin Fire family this past year.

2024 PERSONNEL

44.5 Full-Time Employees (FTE)

- | | | |
|----------------------|---------------------------|--------------------------|
| 1 Fire Chief | 9 Fire Captains | 2 Fire Inspectors |
| 2 Deputy Fire Chiefs | 9 Fire Engineers | 1 Fire Plans Examiner |
| 3 Battalion Chiefs | 15 Firefighter Paramedics | 2.5 Administrative Staff |



NOTABLE ACCOMPLISHMENTS

FIRE DEPARTMENT DEVELOPMENT

- Co-hosted three Storytime at the Station visits with Placer County Friends of the Library
- Conducted second annual Open House
- Facilitated first All Staff meeting for department staff



CITY DEVELOPMENT AND EMERGENCY PREPAREDNESS

- Assisted Police Department with acquiring AEDs for all patrol cars
- Installed AEDs in all city buildings and provided training to city personnel
- Installed security gates at Station 24 and Station 25



PROMOTIONAL AND HIRING

- Conducted two Firefighter Paramedic lateral in-house academies
- Conducted recruitments for Firefighter Paramedic, Engineer, and Captain ranks
- Promoted four fire personnel (1-Battalion Chief, 2-Fire Captains, and 1-Fire Engineer)

TRAINING AND APPARATUS

- Partnering with Cal-JAC, Training Apprentice Manuals were updated for Firefighter Paramedics, Fire Engineers, and Fire Captains
- Two new Type III Wildland Apparatus will be in-service by fire season



DEPARTMENT BUDGET

The City operates on a July 1 through June 30 fiscal year. The department budget is part of the overall City general fund that is approved by the City Council on an annual basis. The budget includes all aspects necessary for the department to function operationally that includes personnel, operations, and capital costs.

The approved fire department budget for Fiscal Year 2023/2024 was \$15 million with Fire Operations accounting for approximately 80% of the department's budget. The Fire Chief and Chief staff are tasked with being the stewards of each department division's financial resources. Fire department Chief Officers continually evaluate the departments programs and service delivery models to ensure their cost effectiveness and efficiency, but more importantly to ensure we are meeting the emergency service needs of the Rocklin community.

The Rocklin Fire Department is committed to providing the best possible service within available funding to enhance the delivery of essential emergency services and keep the department on a fiscally sustainable path moving forward.

CITY DEMOGRAPHICS

19.6 Square Miles Served
71,609 City Population Served
ISO-2 City Classification Rating per the Insurance Services Office

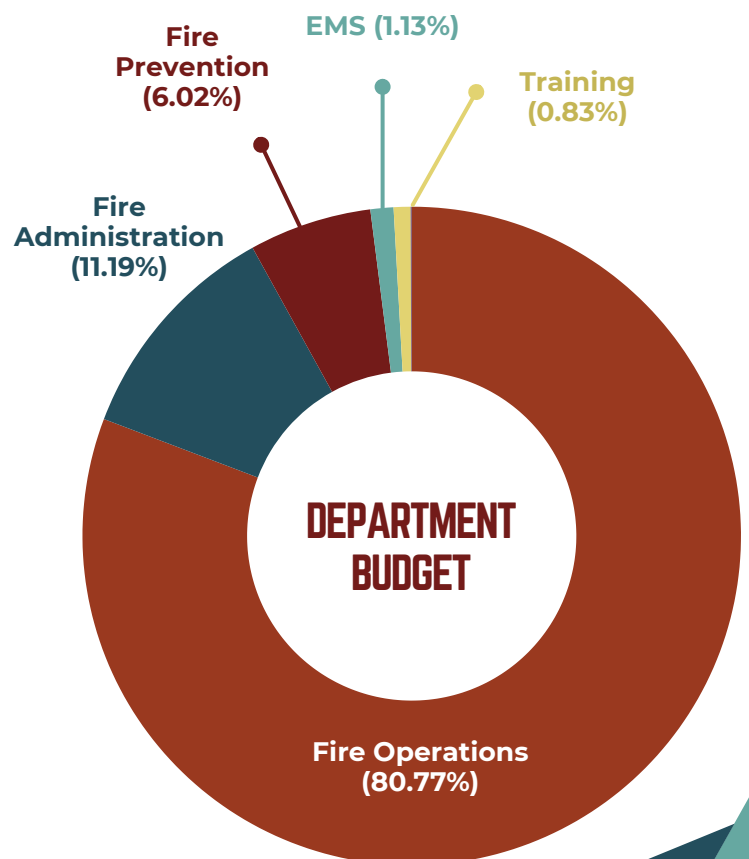
WE ARE SUPPORTED BY

City Council

Jill Gayaldo, *Mayor*
David Bass, *Vice-Mayor*
Ken Broadway, *Councilmember*
Bill Halldin, *Councilmember*
Greg Janda, *Councilmember*

City Manager's Office

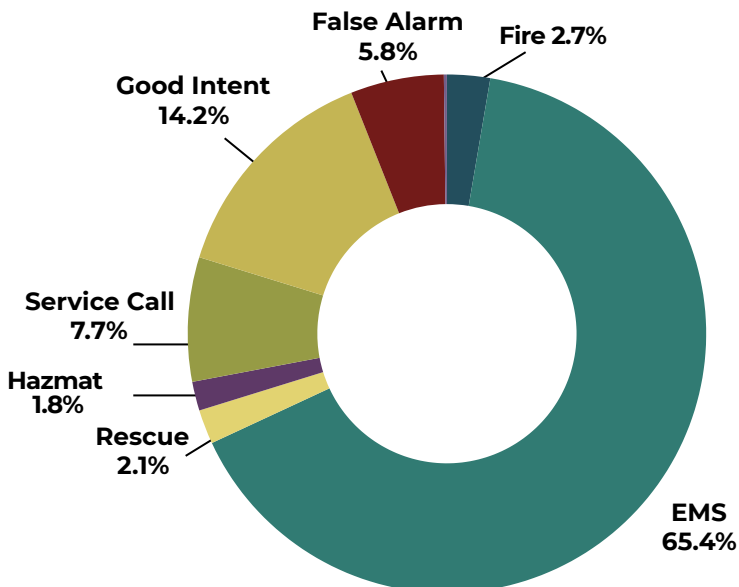
Aly Zimmermann, *City Manager*
Andrew Keys, *Assistant City Manager*



DEPARTMENT OPERATIONS

This year we welcomed a new Battalion Chief to the Operations Division to oversee the logistics of the fire department. Fire operations and logistics of the fire department include providing firefighters with proper Personal Protective Equipment (PPE) and the tools necessary to respond to all call types. PPE consists of structural turnouts, wildland turnouts, helmets, self-contained breathing apparatus (SCBA), thermal imaging cameras and portable radios. All PPE as well as tools and equipment are essential for everyday use by fire personnel which allow them to respond accurately to all call types in the community. Fire personnel strive to provide quality care to all incidents to the best of their ability.

PERCENTAGE OF RESPONSES BY CALL TYPE



RESPONSE TIMES

The information below reflects the response time performance in the department's service area, showing the performance of first arriving apparatus to priority calls. Response time is the elapsed time from when a unit is dispatched by the Rocklin Police Department Dispatch Center until the unit arrives at the scene. Rocklin Fire Department's goal is to be able to respond to incidents within six minutes, 90% of the time.

Average Response Time of EMS Calls

5.67 MIN

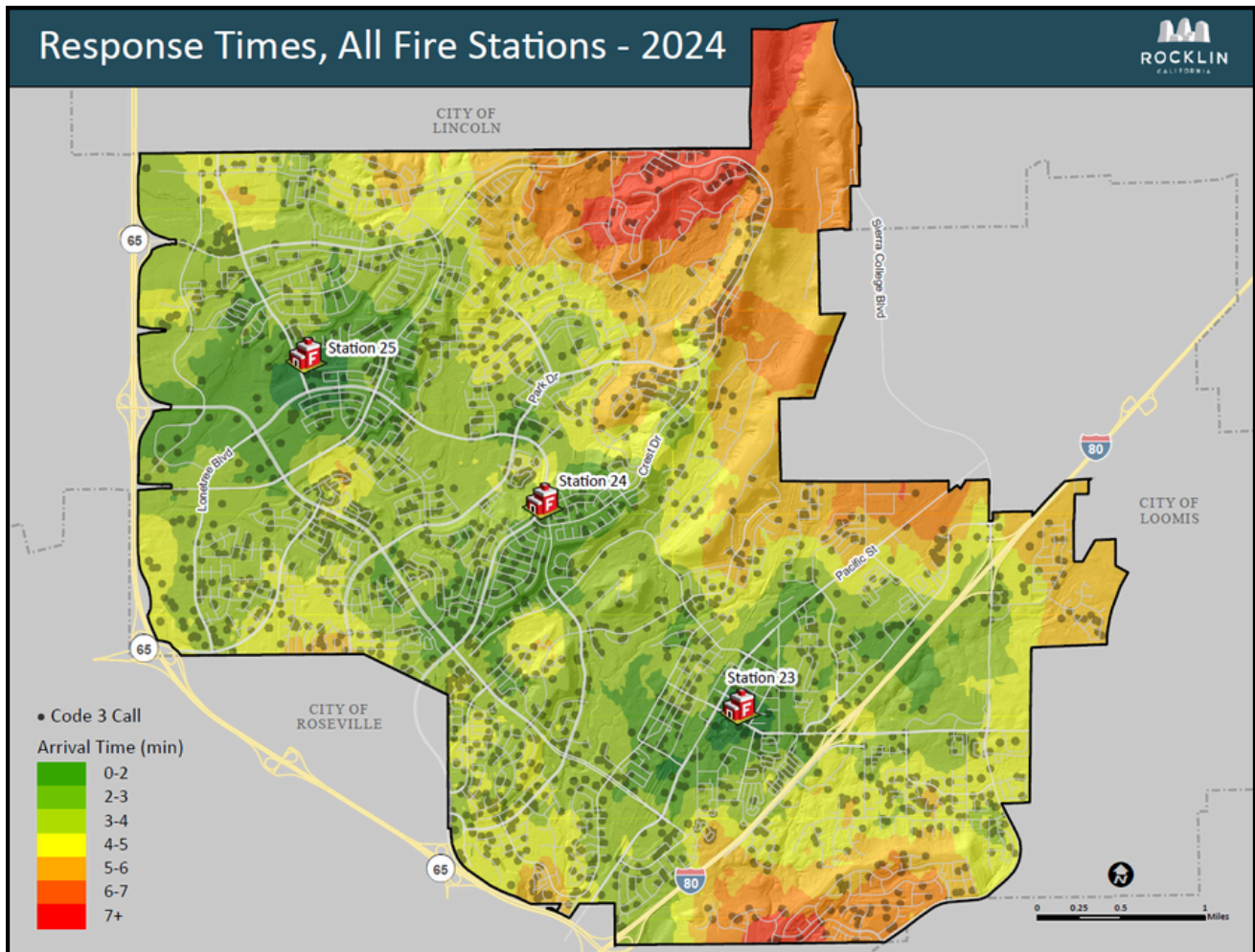
Average Response Time of All Calls

5.83 MIN

Average Response Time of Structure Fire Calls

7.16 MIN

RESPONSE TIMES (ALL FIRE STATIONS)

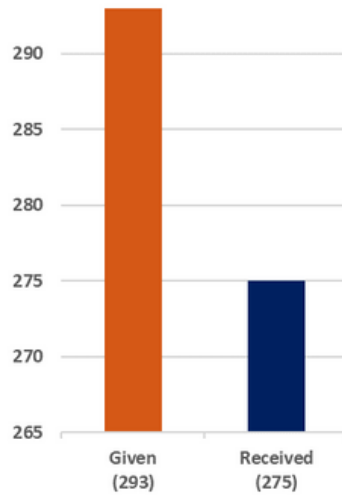


This map represents travel time for emergency calls (Code 3) in the City of Rocklin in 2024. Code 3 calls require the use of lights and sirens to expedite response to save lives and property. The data is derived from the department's record management systems (ImageTrend), which uses unit data provided by the City's Computer Aided Dispatch (CAD) system. The travel time intervals vary from zero to two (0-2) minutes to greater than seven minutes (>7), not accounting for alarm handling or turnout time.

Note: Fire crews obtain a zero-minute travel time when reporting new incidents or arriving prior to being dispatched by the Police/Fire Communications Center.

CALLS FOR SERVICE

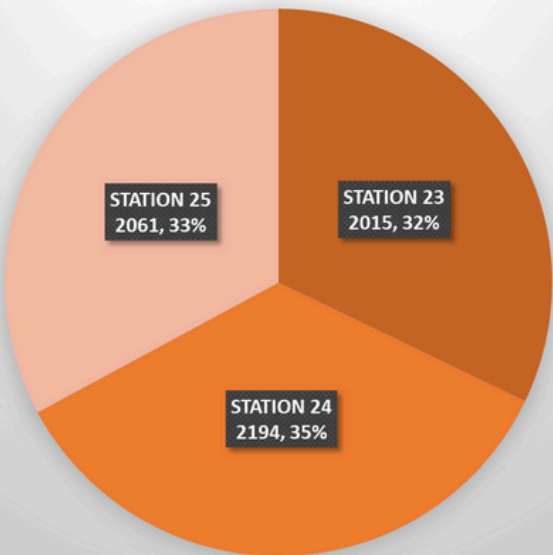
MUTUAL AID



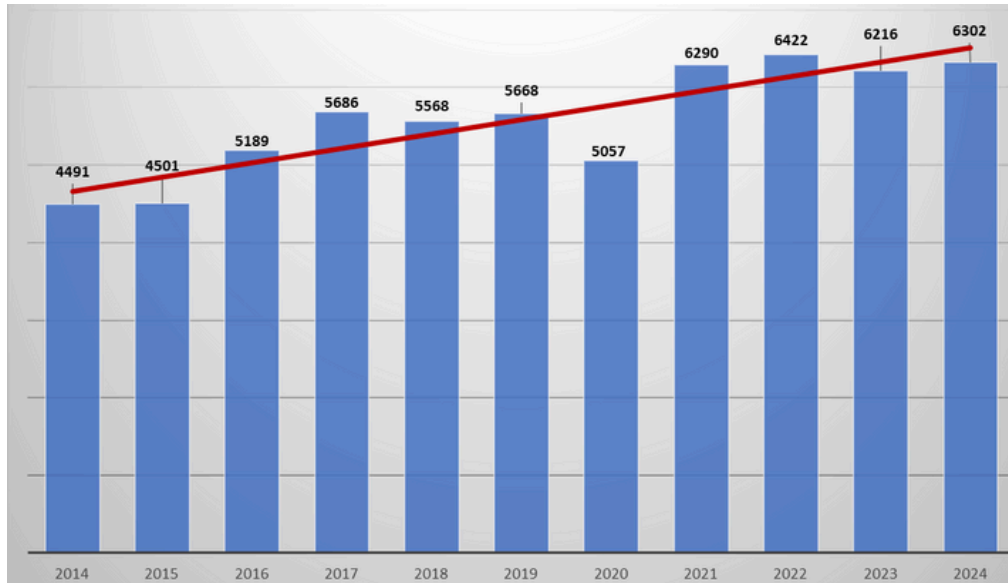
INCIDENTS BY TYPE

Call Type	Number of Responses
Fires	169
Emergency Medical Services	4,121
Rescue	135
Hazardous Conditions (No Fire)	114
Service Call	488
Good Intent	896
False Alarm & False Call	367
Weather Related Incidents/ Other	12
Total Responses	6,302

INCIDENTS BY STATION



INCIDENTS BY YEAR



CALLS FOR SERVICE (A CLOSER LOOK)

The Rocklin Fire Department responded to 6,302 calls for service between January 1st and December 31st, 2024 with an average of approximately 525 incidents per month. The total calls for service for 2024 resulted in a 1.3% increase from last year's total incident responses. Almost 90% of calls are attributed to Medical, Good Intent, and Service Calls.



EMERGENCY MEDICAL SERVICES (EMS)

EMS HIGHLIGHTS

The Emergency Medical Services Division accomplished several goals this past year including establishing the Excellence in EMS Award. This is awarded to those who provide exceptional care. A crew on A-Shift received the award for a patient who suffered a sudden cardiac arrest and made a full recovery. The patient stopped by the station to thank the crews after recovering from the incident.

Additional accomplishments included acquiring community use of Automated External Defibrillator (AEDs) at all city buildings. AEDs were installed at all city buildings and city personnel were provided training on their use. This will significantly increase the chances of survival for victims of sudden cardiac arrest.

Looking ahead into 2025, the department will be purchasing new cardiac monitors, providing the latest in cardiac monitor technology as we continue to strive in improving patient care.

HANDS-ONLY CPR



2 STEPS TO SAVE A LIFE

1. DIAL 911



2. PUSH HARD
& FAST



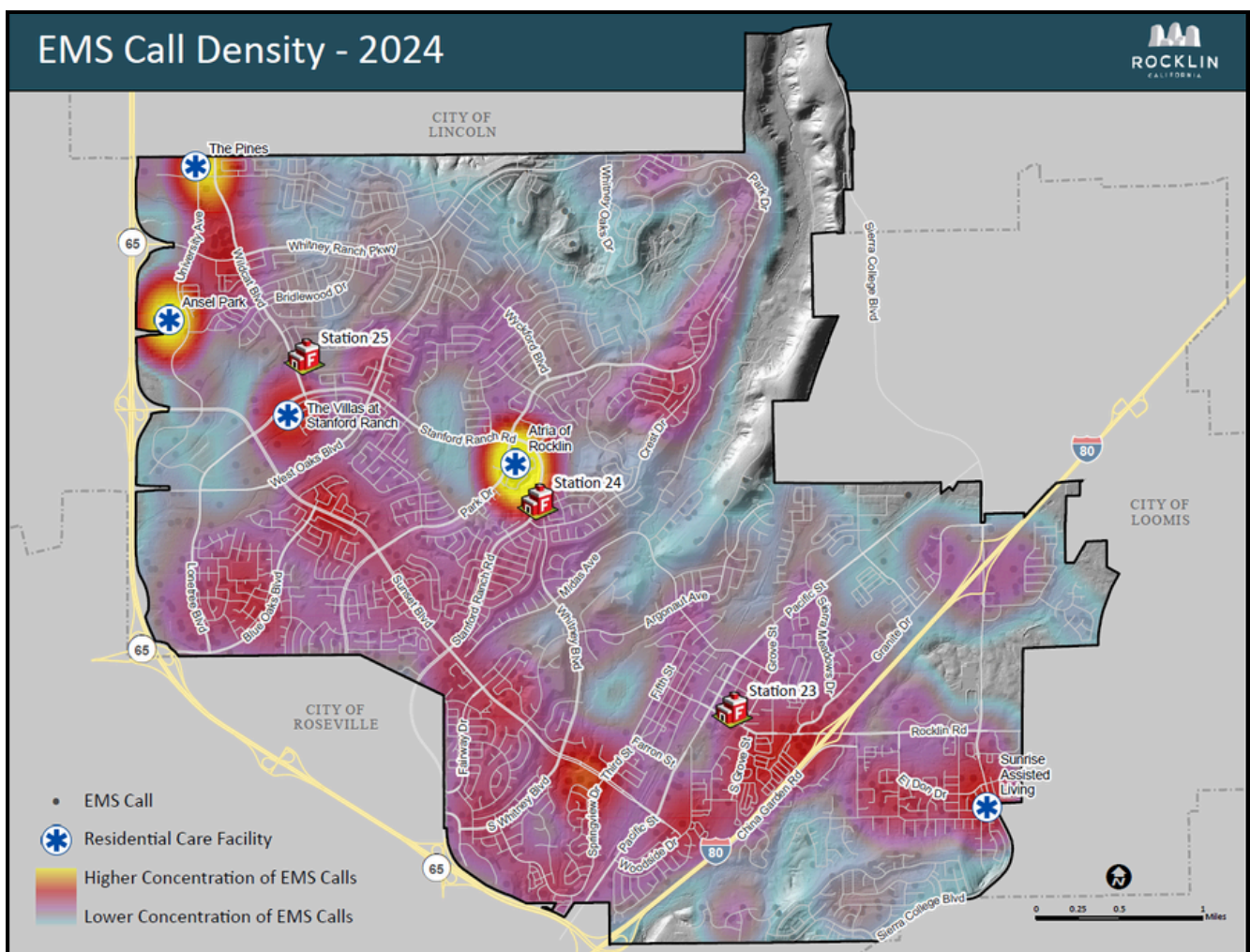
HANDS ONLY CPR

The Rocklin Fire Department provided community outreach by providing valuable Hands Only CPR demonstrations during several events throughout the year including the Civic Celebration, Patriot's Day, and the Annual Fire Department Open House.



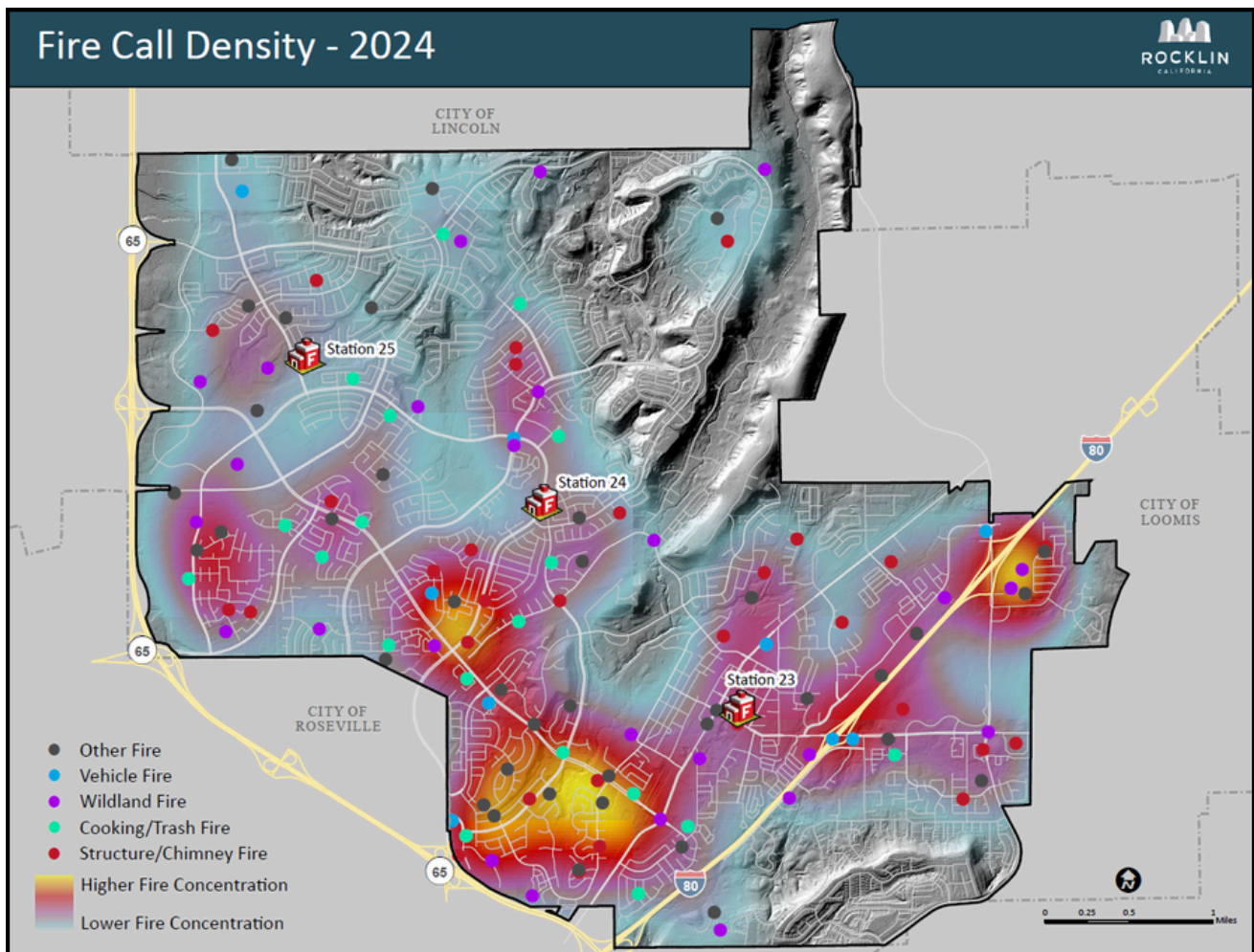
EMS CALL DENSITY

EMS calls continue to account for the majority of call responses. In 2024, 65% of responses were attributed to EMS, 14% for Good Intent, and almost 8% of responses were attributed to Service Calls. Although most responses are attributed to EMS, Good Intent, and Service call types; the department also responds to several Care Facilities located in the City of Rocklin accounting for approximately 11.27% of the total EMS calls and approximately 0.59% of EMS calls are for Lift Assist requests. The following map shows the EMS call density for the City's response areas.



FIRE CALL DENSITY

In 2024, fire incidents increased from 143 in 2023 to 169 resulting in a 1.8% difference. In total, fires accounted for nearly 3% of all incidents; with residential structure fires accounting for the majority of property loss for the year and highest risk for fire-related injury. The fire department continues to provide valuable fire and life safety precaution and prevention tips at all public events. This helpful information can assist the community in developing an at-home escape plan for emergency situations. Fire personnel are trained and diligent in safeguarding property and minimizing loss if at all possible. The following map shows the fire call density for the City's response areas.



FIRE PREVENTION

The Fire Prevention Division consists of two dedicated Fire Inspectors, one Fire Plans Examiner, and an Administrative Assistant. The Fire Prevention team works cohesively alongside the Deputy Fire Chief of Prevention who serves as the Fire Marshal for the City of Rocklin.

On an annual basis, the Fire Prevention team is responsible for reviewing fire plan permitting submittals, as well as completing inspections for schools, hotels/motels, apartment complexes, and assemblies. Additionally, life safety inspections, state mandated inspections, and business inspections are also completed on an annual basis. Fire inspections are completed to ensure Rocklin residents and the community are safe from potential fire hazards.

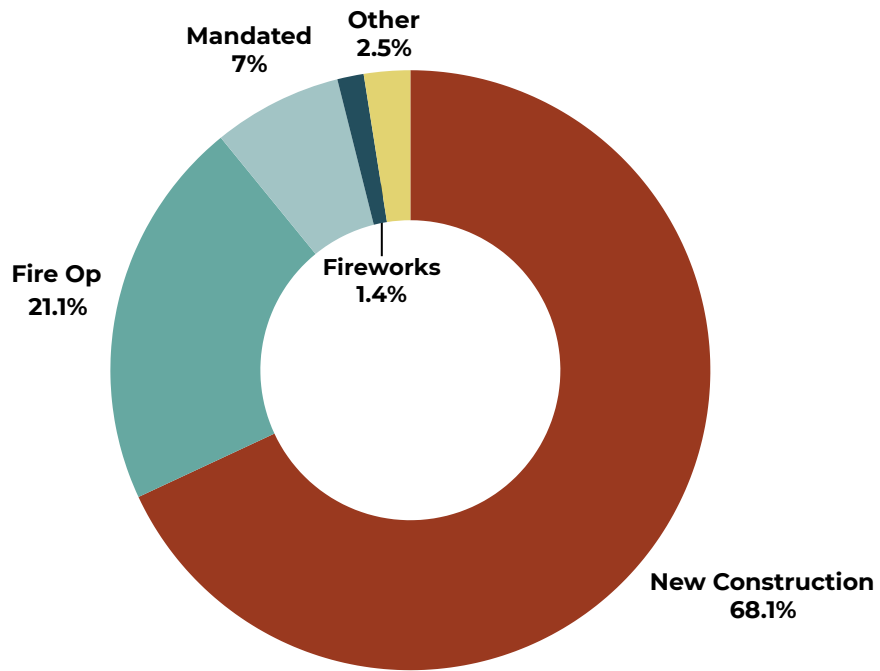
This year, 1,351 fire prevention related plans were submitted and reviewed for conformance with the California Fire and Building Codes. Plan reviews include initial submittals, resubmittals, and field revisions. Additionally, approximately 44 public education events were conducted providing invaluable fire prevention related educational materials reaching thousands of Rocklin residents and community members of all ages.



FIRE PREVENTION (CONTINUED)

On a daily basis, Fire Inspectors conduct inspections for new construction, tenant improvement projects, weed abatement, and firework permits. The inspection process includes verification of a buildings use and maintenance per the California Fire Code, National Fire Protection Association (NFPA) standards, and the Rocklin Municipal Code. This year, new construction accounted for 68% of completed inspections and 21% of inspections resulted from fire operational permits.

PERCENTAGE OF FIRE INSPECTIONS CONDUCTED IN 2024



In 2024, 1,966 fire inspections were conducted of which 1,338 inspections were related to new construction and business tenant improvement projects. 414 inspections ensured compliance with fire operational permits and 137 inspections were mandated by the State of California. Additionally, 49 inspections covered other required fire safety inspections and 28 inspections focused on fireworks booths and demonstration displays.



FIRE AND ARSON INVESTIGATIONS

The Fire Prevention Division of the fire department provides city residents with the highest level of community risk reduction and active fire prevention through education and enforcement by working with businesses and residents. The Fire Prevention team managed by the Fire Marshal is divided into four areas of focus: Fire Prevention and Inspections, Public Education, Fire Plans Review, and Fire & Arson Investigations.



ARSON INVESTIGATIONS

The Rocklin Fire Department Fire and Arson Investigation Unit (FAIU) serves to perform complex fire investigations on incidents that are suspicious, criminal, or have a significant dollar loss to the community. Trained Arson Investigators assigned to the FAIU conduct fire origin and cause investigations, identify if an incident is criminal, and work with the Rocklin Police Department and other allied law enforcement agencies to investigate and forward cases to the District Attorney's office for prosecution. Arson Investigators assigned to the FAIU are peace officers under California penal code 830.37.

21 fire investigations were completed in 2024. Of those fire investigations, two citations were issued, five were forwarded to the Placer DA's office for a criminal complaint resulting in three arrests. Additionally, Rocklin Fire Arson Investigators assisted the Sacramento-Sierra Arson Task Force with three allied agency requests for assistance during the 2024 calendar year.

DEPARTMENT TRAINING AND FACILITIES

The Rocklin Fire Department takes great pride in providing quality service to the residents of the City of Rocklin. This high standard is achieved through the implementation of quality training initiated throughout the year.

This year, in collaboration with the California Firefighter Joint Apprenticeship Committee (Cal-JAC), the department updated the staff apprenticeship program to include Firefighter Paramedics, Fire Engineers, Fire Captains and Training Officers. This partnership provides supplemental funding towards our training program while ensuring the participants receive qualified professional training towards the completion of their journey level training.

Earlier this year, new security fences and gates were installed at Station 24 as well as exterior paint and station identification added at Station 25 to compliment Station 23 where headquarters is currently located. Additionally, the exterior design for Station 22 was released to the public earlier this year. The new fire station is a vital addition to the city's emergency response framework, providing much-needed relief to the existing three stations that serve the City's population of more than 71,000 residents.

PERSONNEL TRAINING HOURS

9,570

Total Training Hours Completed in 2024

265

Average Training Hours per Firefighter



STATIONS AND FIRE APPARATUS

Currently, there are three fire stations that serve the City of Rocklin. All apparatus are utilized on a regular basis for both emergency and support operations. Each fire station staffs a Fire Captain, Fire Engineer, and Firefighter Paramedics.

Minimum daily staffing levels include:

- 1 - Battalion Chief
- 3 - Fire Captains
- 3 - Fire Engineers
- 4 - Firefighter Paramedics

Operational personnel cover three shifts (A, B, and C Shift), working a 48/96 schedule, 7 days a week, 365 days a year in order to provide professional emergency response fire services to the Rocklin community.

DEPARTMENT APPARATUS AND TYPES

One Aerial Ladder Truck

Two Fire Engines (Type I)

Three Wildland Engines (Type III)

One Breathing Support Unit

One Emergency Utility Vehicle

Six Command and Support Vehicles

One Historical Fire Engine
(1936 Dodge Van Pelt)




WE ARE PROUD TO SERVE THE ROCKLIN COMMUNITY



CONNECT WITH ROCKLIN FIRE

Find us on the web, Facebook, and Nextdoor for the latest events, information, and Red Flag Warnings.

 (916) 625-5300

 rocklin.ca.us/fire

 Rocklin Fire Department

 Rocklin Fire Department



MISSION STATEMENT:
OUR MISSION IS TO MINIMIZE RISK, INCREASE SAFETY, AND
IMPROVE THE QUALITY OF LIFE IN OUR COMMUNITY BY
RESPONDING QUICKLY, SOLVING PROBLEMS, AND BEING NICE!




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PROUDLY SERVING THE ROCKLIN COMMUNITY FOR 130 YEARS (1894 - 2024)

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Rocklin, CA 95677

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 rocklin.ca.us/fire