

# Rocklin Police Department

## Annual Report

2011



On behalf of the men and women of the Rocklin Police Department, I am pleased to present this report to our community as a historical document providing annual crime statistics, describing our organization and highlighting our achievements for calendar year 2011.

Your Police Department remains committed to serving, protecting and promoting a safe community. The men and women who serve you in the Rocklin Police Department are compassionate, dedicated professionals who strategically fight crime to protect our citizens every day.

Although Rocklin experienced crime during 2011, we are one of the safest cities in our region. Rocklin averaged around 20.9 Part-1 crimes per 1,000 residents during 2011, which is a 6% increase over the previous year, but still a lower crime rate than most cities around us. We attribute the low crime rate to the hard work of our public safety professionals, but also to the good citizens who choose to call Rocklin home. Because of the positive and trusting relationships built throughout our community, the Police Department routinely gleans useful information assisting us in investigating crimes, apprehending suspects and getting cases successfully prosecuted.

Through the recession we made efficient use of our declining resources and I am proud to report that we have leveraged the difficult challenges into positive outcomes. We have streamlined how we conduct business and still provide the best public safety possible for Rocklin. Although resources were significantly reduced, core emergency services remain intact. By broadening traditional work assignments we've been able to perform essential public safety tasks while achieving a high degree of citizen satisfaction.

Please join us in keeping Rocklin safe. Without your cooperation and trust in us, our job would be even more taxing. We truly appreciate your support and encourage you to contact us if we may be of assistance, or to offer suggestions about how we may improve our delivery of public safety service in Rocklin.

Sincerely,



**Ronald A. Lawrence**  
Chief of Police



## TABLE OF CONTENTS

<b>Internal &amp; External Factors</b>	<b>1</b>
<b>Statistical Data</b>	<b>2</b>
<b>Five-Year Part 1 Crime Trends</b>	<b>3</b>
<b>2011 Police Activity At A Glance</b>	<b>4</b>
<b>Budget Snapshot</b>	<b>5</b>
<b>Police Facility Solar Production</b>	<b>6</b>
<b>Tri-Annual Citizen Survey</b>	<b>7 - 8</b>
<b>Organizational Chart</b>	<b>9</b>
<b>Office of the Chief</b>	<b>10</b>
• Professional Standards Unit	<b>10</b>
• Volunteer Program	<b>11</b>
• Crime Prevention and Community Education	<b>12</b>
• Crime Prevention Programs	<b>13</b>
<b>Operations Division</b>	<b>14</b>
• Patrol	<b>14</b>
• Animal Control and Code Enforcement	<b>15</b>
• Special Operations Unit & Rapid Response	<b>16</b>
• Traffic, Reserve Police Officers, and Air Operations	<b>17</b>
<b>Support Services Division</b>	<b>18</b>
• Investigations	<b>18</b>
• Auto-Theft Task Force, & Special Investigations Unit	<b>19</b>
• Youth Services	<b>20</b>
• High Schools and Minor Decoy Program	<b>20</b>
• Juvenile Diversion & Child Safety	<b>21</b>
• Every 15 Minutes	<b>22</b>
• Sierra College Police Services	<b>23</b>
• College Traffic: Circulation, Safety and Parking	<b>24</b>
• Police Service Aids (PSA's) Internships	<b>24</b>
• Sierra College Modular Police Academy	<b>25</b>
<b>Records, 9-1-1 Communications and Technical Services</b>	<b>26</b>
• Records & 9-1-1 Communications	<b>26</b>
• Technical Services: Technology At Work	<b>27 - 29</b>
<b>Honors &amp; Awards</b>	<b>30</b>
<b>Police Executive &amp; Management Profiles</b>	<b>31 - 33</b>

## **2011 INTERNAL FACTORS**

The Police Department made significant internal changes affecting the administration of the organization:

- A leadership change occurred on April 1<sup>st</sup>, 2011, with the appointment of Police Chief Ron Lawrence.
- Significant restructure of police management staff occurred in May of 2011, eliminating both police captain positions, replaced by a deputy chief of police and an additional police lieutenant. This empowered mid-level managers with broader responsibility, accountability and decision making ability.

## **2011 EXTERNAL FACTORS**

Policing a community the size of Rocklin and in close proximity to the Sacramento metropolitan region creates unique external circumstances. A few external factors affecting policing in Rocklin during 2011 include:

**Population to Officer Ratio:** By May of 2011, the City's population increased to 57,901. With 51 sworn police officers, the Police Department had .88 officers per every 1,000 Rocklin residents in 2011. This is a low ratio when compared to other cities in our region.

**Lagging Economy:** The regional economy continued to lag through 2011, but Rocklin has seen signs of emerging from the recession. The City initiated a progressive strategy to take charge of our economic environment and has adopted a multi-year approach to budget reform and economic growth. City government and community partners are working together to lay a foundation for an economic recovery.

**Public Safety Funding:** Public safety funding and resources remain at lower levels than previous years. This has impacted proactive policing activities such as traffic enforcement and uncommitted patrol time. We have also reduced the number of School Resource Officers and combined Code Enforcement responsibilities with Community Service Officer duties. While patrol officer staffing levels are lower, core police emergency services remain intact.

**Public Safety Realignment of 2011 (AB109):** In October of 2011, California Assembly Bill 109 shifted responsibility for supervising convicted felons of "*non-serious, non-violent and non-sexual*" ("non-non-non") crimes away from California Dept. of Corrections to local governments. This shift transferred some current State prison inmates to county jail and imposed new sentencing guidelines in courtrooms across the State. Felons convicted of "non-non-non" crimes now serve their sentences in county jails or on home-detention supervised by county probation officers & local law enforcement. Exact impacts of AB109 are unknown at this time, but Rocklin PD works closely with criminal justice partners to meet challenges created by realignment.

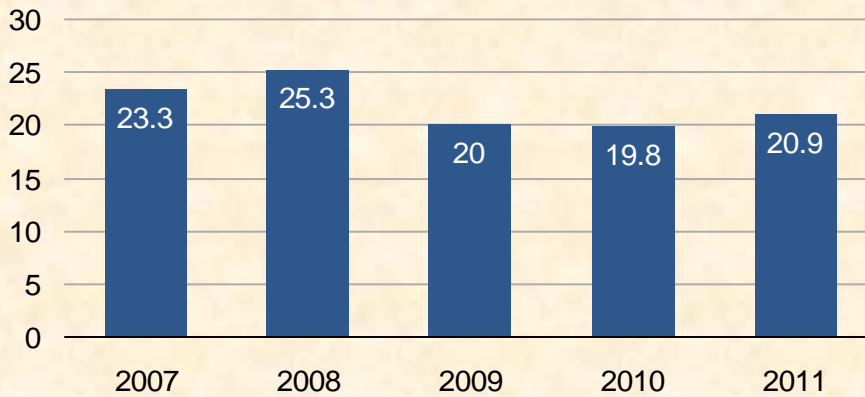
**Elimination of State Narcotic Taskforces:** By the conclusion of 2011, the Governor's budget eliminated 37 of 55 State-managed DOJ undercover narcotics taskforces, reducing the number down to only 18 remaining. This reduction eliminated Placer County's narcotics taskforce. Law enforcement executives in Placer County are committed to combating the illegal manufacture, sales and possession of narcotics, and collectively agreed to continue the Placer County taskforce without State funding.

### **New City Leadership Transition**

In February of 2011 a new City Manager was hired as CEO for Rocklin. The transition of leadership created renewed energy and cooperation among Senior Management and City employees, which has bolstered relationships throughout City departments and created an atmosphere of getting things done rapidly, effectively and efficiently.

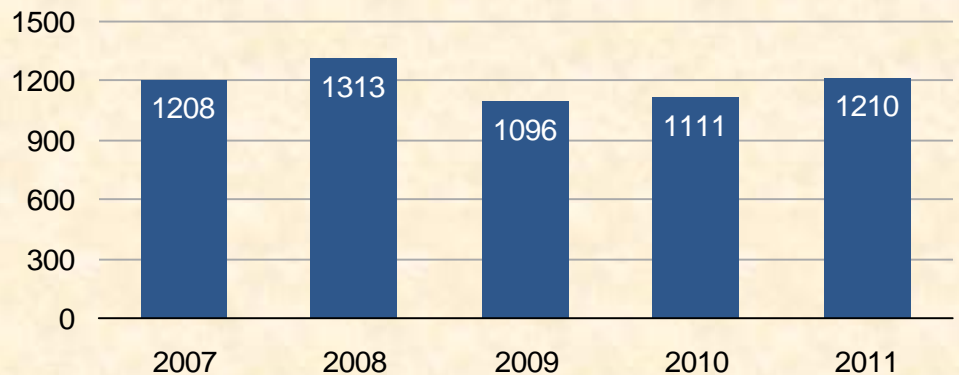
## Statistical Data

### Crime Rate Per 1,000 People



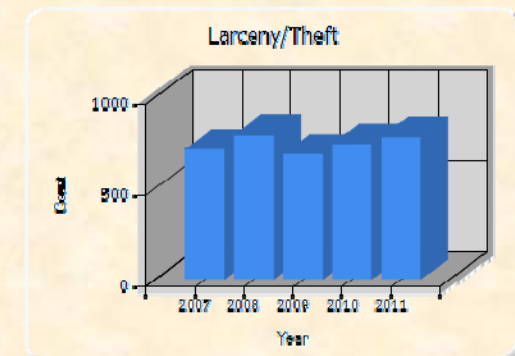
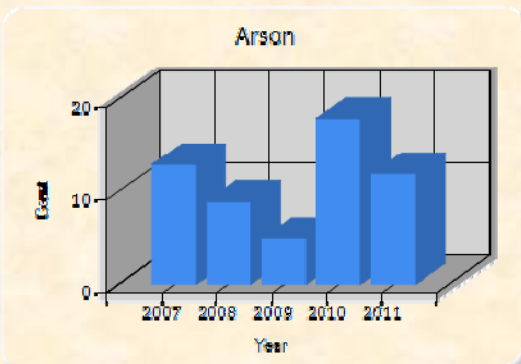
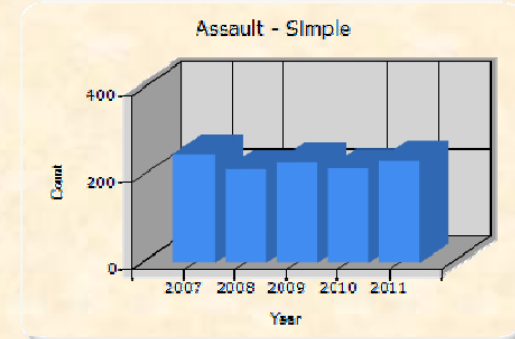
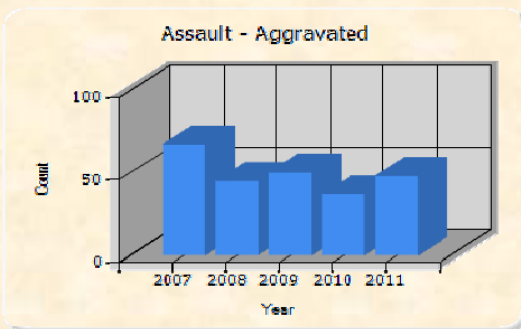
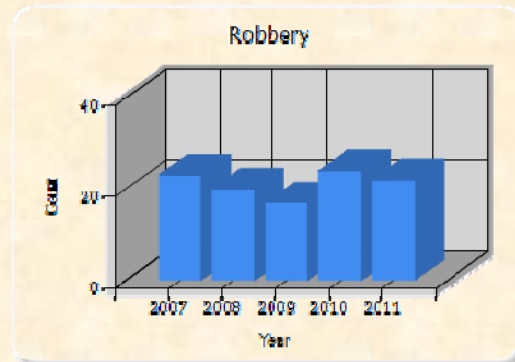
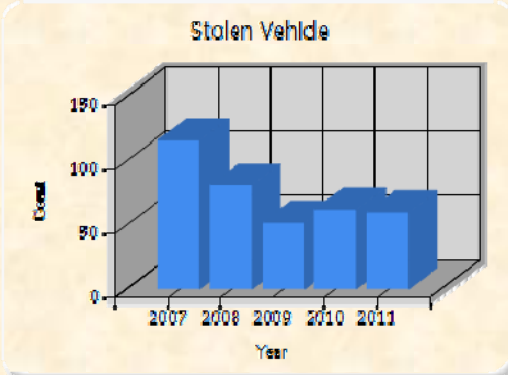
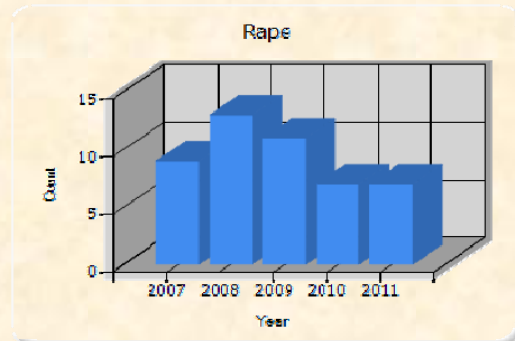
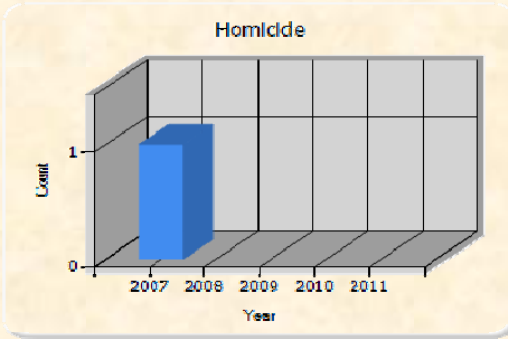
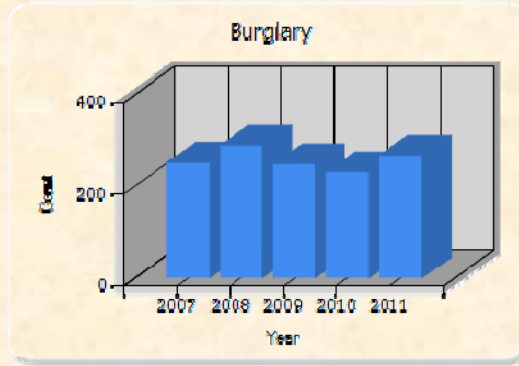
The City of Rocklin continues to enjoy one of the lowest crime rates in the Greater Sacramento Area. It is important to note that this low crime rate is not due to a lack of report or a reduction in service level. The Rocklin Police Department continually monitors crime rate information and trends to assess how to best serve the citizens.

### Total Part 1 Crimes



Part 1 Crimes	2007	2008	2009	2010	2011
Homicide	1	0	0	0	0
Rape	9	13	11	7	7
Robbery	24	20	17	24	22
Aggravated Assault	65	40	43	28	33
Burglary	217	260	221	215	267
Larceny	784	888	734	750	808
Vehicle Theft	95	83	65	68	62
Arson	13	9	5	19	11

### Five-Year Part 1 Crime Trends



## 2011 Police Activity At a Glance

### Year-End Summary

Total Incidents	40,491
Police Calls for Service	25,899
Officer Initiated Incidents	14,592
Felony Arrests	376
Misdemeanor Arrests	925
Reports Written	4,498

### Operations Activity

Traffic Stops	5,700
Citations Issued	3,671
<ul style="list-style-type: none"> <li>• Animal Violations</li> <li>• Equipment Violations</li> <li>• Moving Violations</li> <li>• Parking Violations</li> <li>• Other</li> </ul>	226 452 2,323 568 101
Tow Aways	337
Traffic Collisions	613
Alarm Calls	1,664
Vehicle/Pedestrian Checks	1,724
Field Interviews	484
Code Enforcement Incidents	951
Animal Incidents	3,450

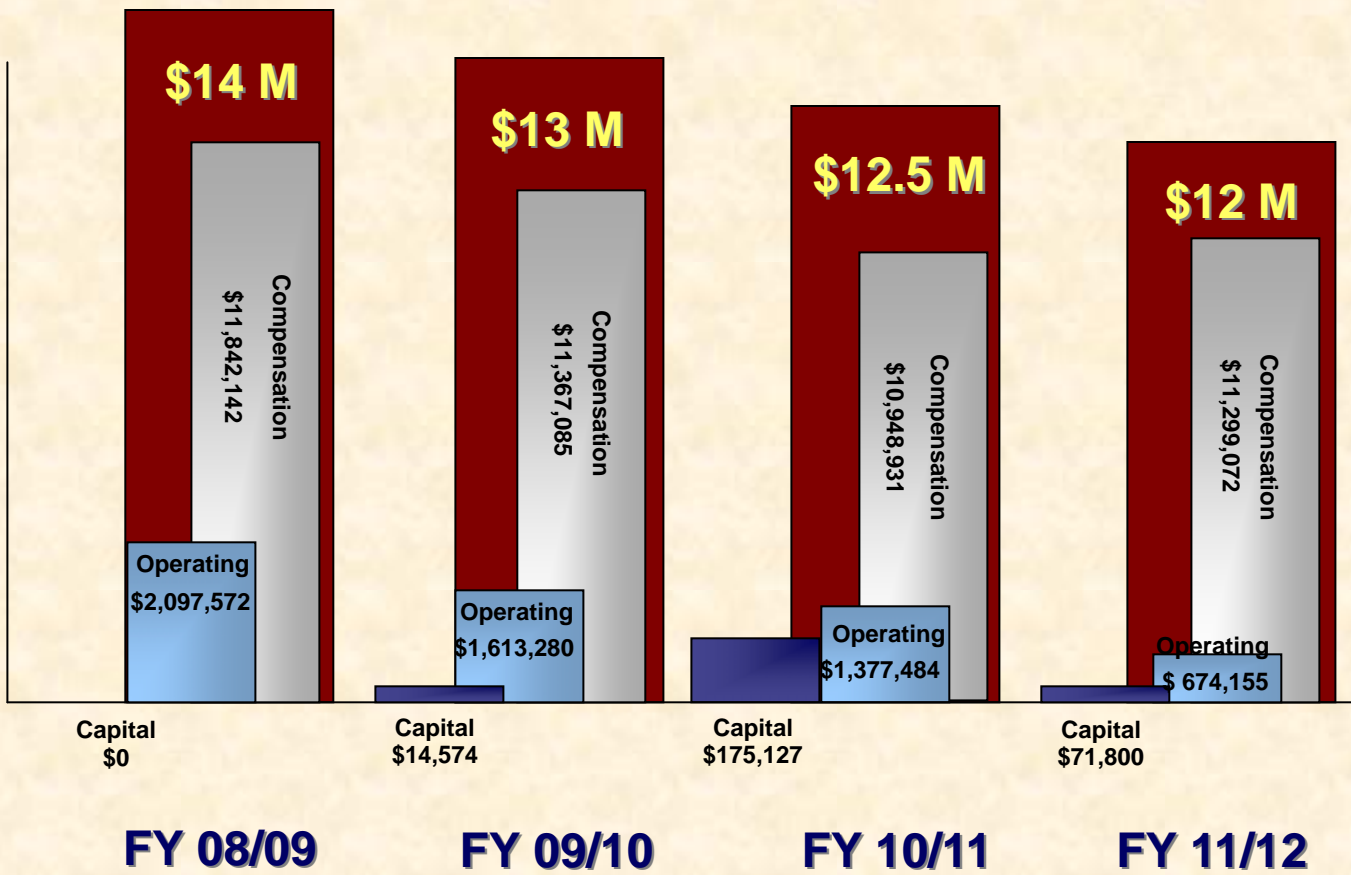
### Investigations Activity

Detective Investigated Cases	171
Sexual Assault Exams	8
Crime Lab Items Processed	575
Evidence Items Stored	5,875
New Evidence Items Processed	3,618

### 9-1-1 Center & Records Unit Activity

Customers at PD Front Counter	17,147
Total Phone Calls Processed	83,529
<ul style="list-style-type: none"> <li>• Inbound Calls</li> <li>• Outbound Calls</li> </ul>	60,744 22,785
Total 911 Calls	11,026
<ul style="list-style-type: none"> <li>• 911 Emergency Calls</li> <li>• E911 Cellular Incidents</li> </ul>	4,052 6,974
Abandoned 911 Calls	1,272
Medical Aid Calls	2,582
Fire Call Incidents	1,143

**FOUR-YEAR POLICE BUDGET SNAPSHOT**





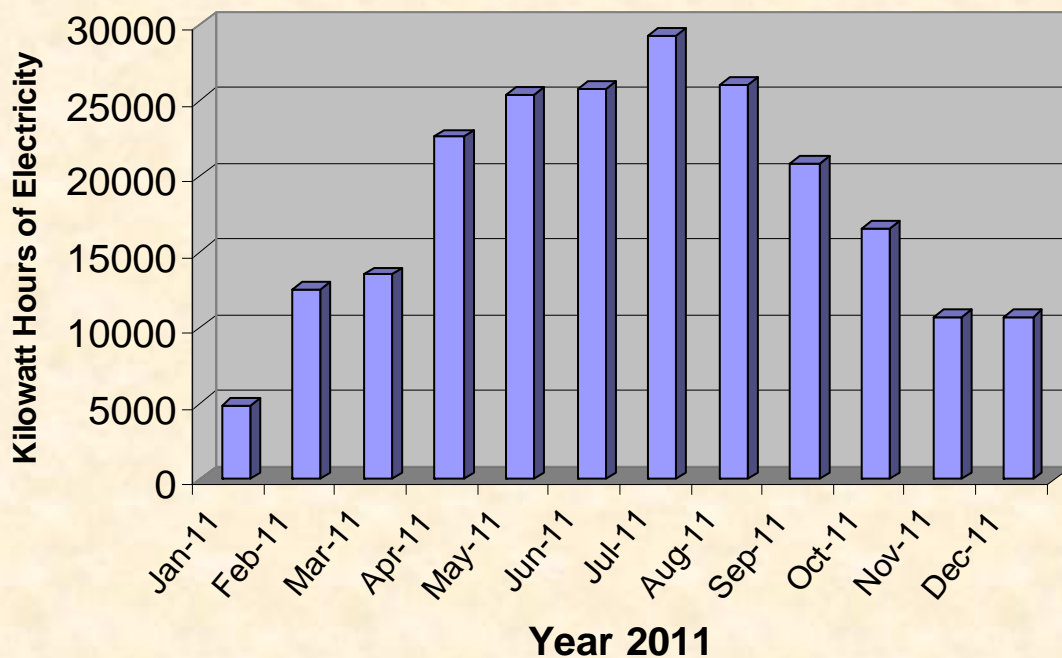
## ***Police Facility Solar Production***

Since opening in 2005, the Police Department has continued to generate its' own source of electricity to power the police facility, using 536 photovoltaic solar panels strategically located above the secured parking lot. The panels produce electricity supplementing power plant electricity, or in perfect conditions, supplies power back to the power grid.

During 2011, 232,335 kilowatt-hours (kWh) of energy were produced. This number of kWh worth of energy is equivalent to 160 metric tons of Carbon Dioxide (CO<sub>2</sub>) of emissions, or equivalent to saving the following:

- 17,961 gallons of gasoline consumed
- 373 barrels of gasoline consumed
- 2.1 tanker trucks worth of gasoline
- CO<sub>2</sub> emissions from the electricity use of 13.9 homes for one year
- CO<sub>2</sub> emissions from burning .872 railcars worth of coal

## **Solar Panel Production**



## ***TRI-ANNUAL CITIZEN SURVEY***

The Police Department surveys residents every 3 years to gain opinions on the quality of police services, neighborhood concerns, and how the police can best serve community needs. Staff used county tax assessor parcel data for the City of Rocklin as a sampling master list of survey participants, randomly selecting 6,000 Rocklin addresses. The survey period was from October 2011 to January 2012, during which we received 469 completed surveys. Additional comments were provided by respondents highlighting their enthusiasm and appreciation for this type of community outreach as well as specific issues for the Police Department to consider.

This was the second time in a 5 year period that residents were surveyed. Overall, the survey revealed that respondents were satisfied with the quality of Rocklin police services. Residents responding to the survey identified speeding in the neighborhoods, vehicle theft, and traffic violations as their largest concerns.

### ***Satisfaction with Police Services***

The first set of questions covered the level and quality of police service in Rocklin:

- 77% of respondents reported contact with the Rocklin Police Department within the past three years.
- When asked to grade the department's courtesy and professionalism, 78% of the respondents were very satisfied and another twenty-one percent were somewhat satisfied, and 1% responded not at all.
- 64% of respondents were very satisfied with the effectiveness of police in dealing with crime in neighborhoods and another thirty-four percent were somewhat satisfied.
- 64% of respondents were very satisfied with overall police services and another thirty-four percent were somewhat satisfied and 2% not at all.
- Satisfaction with frequency of police patrolling neighborhoods is lower than other quality of service measures. Thirty six percent of them were very satisfied with the frequency of police officers in their neighborhood. Almost half (49%) of all respondents were somewhat satisfied and 15% were not at all satisfied.

### ***Feeling of Safety***

Respondents reported feeling Rocklin is a safe place to live. When asked to compare safety of Rocklin to other cities in the region, 60% of respondents felt Rocklin is much safer than other cities in the region and another 30% felt Rocklin is slightly safer than nearby cities. Overall, 34% of the survey respondents believe their neighborhoods are much safer than other areas in Rocklin. Another 31% of respondents claim their neighborhood is slightly safer than other neighborhoods in the City.

Several other survey measures highlight respondents feeling of safety:

- 98% of respondents felt their neighborhood was safe enough to walk alone during the daytime.
- 85% felt safe enough to walk alone in their neighborhood during the nighttime.
- The majority of respondents (86%) claim they frequently walk, jog, or ride a bicycle in their neighborhood. 65% of respondents said they either rarely or never worry about safety in their neighborhood.

## ***TRI-ANNUAL CITIZEN SURVEY (Continued)***

### ***Neighborhood Concerns***

Citizens were presented a list of potential neighborhood concerns and asked to rate them as a serious problem, moderately serious, no problem, or not sure. Respondents consistently rated traffic-related issues as more serious than other concerns.

- Speeding was the most serious traffic concern among respondents with 21% of the respondents claiming it is a serious concern and another 39% declaring it is moderately serious. Additionally, 37% felt this was not a problem while 3% were not sure.
- Speeding is the only neighborhood concern, in which serious and moderately serious responses (60%) out weighed the ratings of no problem or not sure (40%).
- Vehicles' being broken into was the second greatest concern for citizens with 41% feeling it is a problem. While only 6% thought it was a serious problem, 35% felt it was a moderately serious problem.
- Traffic control violations, such as running red lights and stops signs, was the third greatest traffic concern with 10% declaring it a serious problem and another 30% claiming it is moderately serious for a total of 40%. Additionally, 49% felt this was not a problem while 11% were not sure.

Noise from loud parties or barking dogs, homes being broken into, and drug use were the next grouping of important issues.

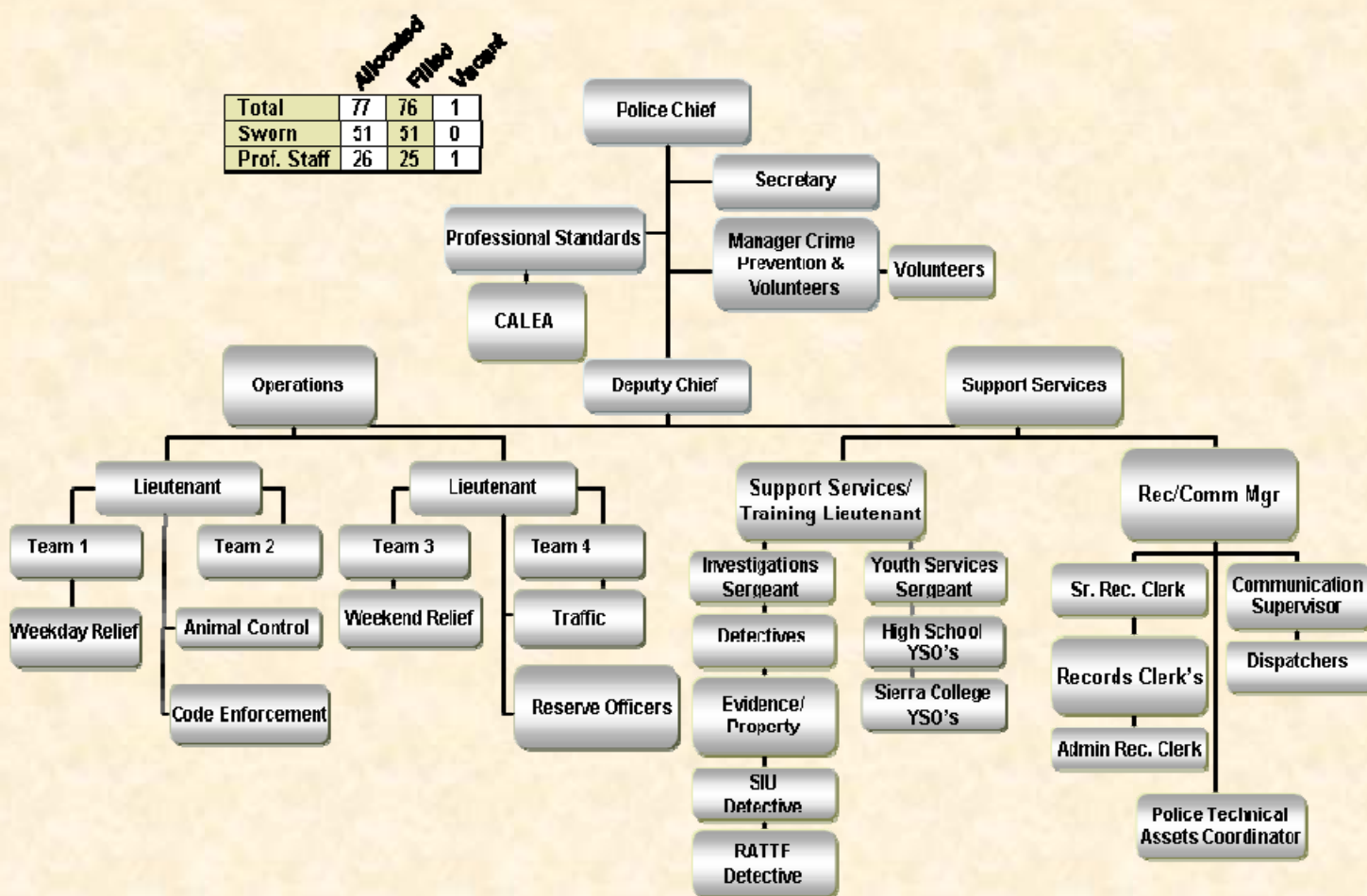
- Noise from loud parties or barking dogs was the largest concern in this category, with 9% of respondents identifying this as a concern claiming it is a serious problem while another 26% maintain the problem is moderately serious. Additionally, 61% felt this was not a problem while 4% were not sure.
- While only 4% of those respondents identifying homes being broken into as a serious problem, 23% claim the problem is moderately serious, 40% felt this was not a problem while 33% were not sure.
- 8% of respondents identifying drug use (not in schools) as a problem thought the concern was serious, while another 22% claim this is a moderately serious problem, 21% felt this was not a problem while 50% were not sure.

### ***Respondent Profile***

Demographic information collected from respondents provides insights into the characteristics of individuals participating in the survey.

- 50% of survey respondents were women
- 92% own their home
- 43% of the respondents were between 45 and 64 years of age
- 91% of respondents have lived at their current address for more than two years
- 58% of respondents have lived at their current address for more than 10 years, while 18% have lived at their home for five to ten years, and 14% for two to five years. 9% have lived at their home for less than two years.

## Police Department Organizational Chart



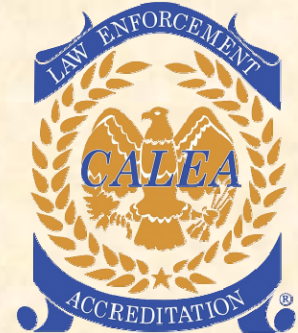
**Team 1** – Weekday Dayshift  
**Team 2** – Weekday Overtime  
**Team 3** – Weekend Dayshift  
**Team 4** – Weekend Overtime

## **OFFICE OF THE CHIEF**

### ***Professional Standards Unit***

The Professional Standards Unit (PSU) primary responsibility is protecting the INTEGRITY and REPUTATION of the police department. The PSU's duties range from managing the agency's accreditation process to overseeing the complaint and commendation processes of police personnel.

In 2011, Rocklin PD received its tri-annual reaccreditation by the Commission on Accreditation of Law Enforcement Agencies (CALEA). To maintain the Department's accredited status, the PSU oversees the planning, coordination, maintenance and adherence to nationally recognized standards and best practices, new legislation and case law. The PSU acts as a liaison between police administration, other department employees and outside agencies to ensure compliance with CALEA standards in all the Department's policies, procedures and practices.



The PSU works closely with the Rocklin Human Resources Department to coordinate testing, interviewing, and background investigations to recruit the best possible candidates when job openings occur.

Recruitment of quality people begins with good community relations. To provide outreach to the community, the PSU created a Public Relations (PR) Team in 2011, with the goal of providing positive interaction between law enforcement and the people we serve. The team formed mid-way into the year and attended seven events, including "Evenings in the Park Summer Concert Series" hosted by the Chamber of Commerce.

External achievement awards included those from Mothers Against Drunk Driving (MADD) and Placer County Law Enforcement (PLEA) Honors and Awards.

The PSU processed or investigated twelve citizen complaints in 2011, nine of which were minor and handled informally.

### ***AWARDS AND COMMENDATIONS***

#### **Professional Standards Unit**

**16 Internal Commendations**

**19 External Commendations**

**15 Achievement Awards**

**5 External Recognition Awards**

## ***Rocklin Police and Fire Volunteer Program***

Volunteers play a key role in helping the Police and Fire Department provide a high level of service to the community. A team of 120 Volunteers allow us to staff large-scale events and incidents, and develop or expand programs that were previously not feasible because of a lack of available staffing or resources.

In September of 2011, the Police and Fire Department combined two volunteer groups into one : **The Rocklin Police and Fire Volunteer Program**. The benefits of this new partnership include:

- Cross-trained volunteers working efficiently and cost effectively in both departments
- A large coordinated team capable of responding to local and regional special events, emergencies, and disasters
- An immediate increase of volunteer resources to the Fire Department
- The ability to restart valuable fire prevention and education programs
- Expanded Disaster Worker and Incident Command System training to volunteers from experienced Fire practitioners

Police and Fire Volunteers serve as extra “eyes, ears, and helping hands” for officers and firefighters, but do not engage in fighting fires or contacting, detaining, or arresting suspicious persons. Volunteers are not sworn officers and have no powers of arrest beyond those of any private person.

The volunteer hiring process requires successful completion of a volunteer application, oral interview, background investigation, Live-Scan fingerprint check, warrants check, and attending a Volunteer Academy. The Volunteer Academy is mandatory for all volunteers and consists of 54 hours of training over 15 sessions, familiarizing volunteers with the different functions of the Police and Fire Departments, and prepares them for duty.

*More than 30 Rocklin Police & Fire Volunteers helped plan and staff our first annual Rocklin Patriot Day event on September 11, 2011. An estimated 3,000 people attended the event in the RC Willey store parking lot to honor those who serve in public safety and U.S. military. The event featured many attractions including public safety demonstrations, exhibits, child fingerprinting, live music, amusement rides, food and beverage vendors, dignitary presentations, and a petting zoo.*

*Rocklin Police Detective Rich Cabana and SWAT team members are shown displaying the SWAT vehicle and SWAT gear at Patriot Day.*



Volunteers perform many functions including staffing the Police front counter, patrolling the City, assisting firefighters, analyzing crime statistics, fingerprinting children & adults, delivering documents & evidence, staffing special events, performing inspections, residential vacation checks, crime & fire prevention, code enforcement, traffic control, administrative and clerical tasks, delivering station tours and providing safety presentations in our schools, neighborhoods, and businesses.

In 2011, our Volunteers organized a fundraising event raising \$24,000 to help the Police Department purchase a new police canine. Our Volunteers were instrumental in staffing special events including “Hot Chili-Cool Cars,” “Run Rocklin,” “National Night Out,” Grand Opening of the Rocklin Library, “Evening in the Park,” elementary school carnivals, two high school graduations, Sierra College graduation, two “Prescription Drug Take Back” events, and the first annual Rocklin Patriot Day. Volunteers were utilized during a critical incident of a propane tank fire in Lincoln in 2011.

### ***Crime Prevention and Community Education***

The Police Department takes pride in offering a full range of services designed to promote crime prevention, awareness, and safety. These include school, neighborhood, and business presentations, personal safety seminars, community newsletters, email alerts, hand-delivered fliers, child fingerprinting and identification, and community drug collection events.



#### **Prescription Drug Take Back Events**

*More than 700 pounds of prescription and over-the-counter drugs were collected by Rocklin Police Officers and Police & Fire Volunteers during two community “Drug Take Back Events” in 2011. This effort helps to keep drugs out of the hands of Rocklin teens and young adults and protects the environment by reducing the amount of harmful substances discarded in the trash and wastewater systems.*

*Rocklin Police Reserve Officers Doug Vance and Ron McCray are shown labeling the drug containers and preparing to transport them for destruction.*

### ***Protecting Our Youth Through Education***

Rocklin Police place a high priority on child safety & education. In 2011, Rocklin Unified School District approved a new Child Safety Curriculum developed by Rocklin Police and Fire Volunteers, and is now being delivered to elementary school students throughout the district. In 2011, 652 children participated in the Police Child Identification Program, bringing the total number of children fingerprinted to 7,228. Children were fingerprinted, photographed, and a hair sample obtained. This information is included as part of a comprehensive Child Identification Kit retained for safekeeping by each child’s parents/guardians. The Child ID Program is run exclusively by Rocklin Police and Fire Volunteers.

## ***CRIME PREVENTION PROGRAMS OFFERED DURING 2011***

### **School and Child Safety Programs and Presentations:**

Bicycle Safety Rodeos	Child Identification Program
Child Safety Education	Law Enforcement Career Presentations
Every 15 Minutes DUI Program	Police Station Tours

### **Business Services and Presentations:**

Burglary Prevention	Business Watch Email Alert System
Shoplifting / Internal Theft Prevention	Robbery Prevention / Response
Workplace Violence	Graffiti Reporting and Abatement

### **Neighborhood Services and Presentations:**

* Neighborhood Watch Program	Vacation Check Program
Holiday Safety Presentations	Home Security Inspection Program
Identity Theft & Fraud Prevention	Vehicle Theft / Burglary Prevention
Neighborhood Emergency Training	Carjacking Prevention
Community Drug "Take Back" Events	Personal Safety / Assault Prevention

\* Neighborhood Watch continues to be a successful element for fighting crime in Rocklin. By building positive relationships in neighborhoods and communities throughout Rocklin, the Police Department provides information to the Neighborhood Watch groups more readily, and gains useful crime tips from citizens working to help keep Rocklin safe.

- 176 Active Neighborhood Watch groups
- 10 New Neighborhood Watch groups added during 2011
- 13 Neighborhood Watch meetings conducted
- 6 Neighborhood Watch Block-Captain training sessions
- 28 Neighborhood groups participated in National Night Out



## **OPERATIONS DIVISION**

The Operations Division is made up of both sworn officers and professional staff comprised of Community Service, Animal Control, and Code Enforcement officers. These uniformed, front-line personnel are the most visible and have the responsibility of being first responders to all police calls for service. These officers are highly trained to handle emergency and routine calls for service. In addition to enforcing Federal, State, and local laws, they make public contacts, problem-solve, write reports, collect and preserve evidence, testify in court, and maintain proficiency in crime prevention and crime reduction strategies. The Operations Division is overseen by two police lieutenants responsible for its operations 24 hours a day, seven days a week.

### ***PATROL***

The Patrol Unit consists of sworn officers staffed by four sergeants, four corporals and twenty-four patrol officers. Patrol officers are prepared 24 hours a day to handle emergency and routine calls for service to include in-progress calls, traffic accidents, criminal investigations, and narcotics offenses. The Rocklin Police Department subscribes to a patrol team concept and assigns officers to a patrol team. Patrol officers are assigned to 12 hour shifts that include a day shift, a relief shift, and a midnight shift. As collateral duties, patrol officers may serve as canine handlers, SWAT members or part-time with the Placer County Air Operations helicopter.



### **Patrol Activity**

<b>Calls for Service</b>	<b>25,899</b>
<b>Officer Initiated Incidents</b>	<b>14,592</b>
<b>Traffic Stops</b>	<b>5,700</b>
<b>Citations Issued</b>	<b>3,671</b>
<b>Reports Written</b>	<b>4,498</b>
<b>Vehicle/Pedestrian Checks</b>	<b>1,724</b>
<b>Field Interviews</b>	<b>484</b>
<b>Traffic Collisions</b>	<b>613</b>
<b>Felony Arrests</b>	<b>376</b>
<b>Misdemeanor Arrests</b>	<b>925</b>

***ANIMAL CONTROL***

Rocklin’s animal control officers (ACO’s) are available 7 days a week to enforce state and local animal laws and ordinances. In addition to enforcing laws, ACO’s educate animal owners on the importance of licensing, care and control of domestic pets. The job of an ACO varies from answering questions about wild animals to assisting residents with barking dogs or reuniting lost animals with their families.

<u><b>Animal Control</b></u>	
<b>Incidents</b>	<b>3,450</b>
<b>Investigations</b>	<b>96</b>
<b>Citations</b>	<b>226</b>

***Code Enforcement***

Rocklin Police Department shares the responsibility for monitoring municipal code compliance with the city’s Community Development Department. In 2011, the police department employed a part-time code enforcement officer (CEO) who responded to neighborhood nuisance complaints and monitored the City for signs of emerging blight. The CEO coordinates with patrol officers, the volunteer program and other municipal service agencies to utilize a multidisciplinary response to neighborhood problems, including graffiti removal.

<u><b>Code Enforcement</b></u>	
<b>500</b>	<b>Cases</b>
<b>451</b>	<b>Incidents</b>
<b>20</b>	<b>R.V. Complaints</b>
<b>23</b>	<b>Boat Complaints</b>



## ***Rocklin-Roseville Regional Special Operations Unit***

The Rocklin Police Department, in partnership with Roseville PD, maintains a regional Special Operations Unit consisting of SWAT (Special Weapons and Tactics) and CINT (Crisis Incident Negotiations Team). In November of 2011, this partnership was expanded to include EOD (Explosive Ordnance Disposal). Each department dedicates officers to the team as a collateral assignment. During 2011, Rocklin PD had one



or to assist in other jurisdictions upon request. Due to the specialized skills required for these teams, members participate together in regular, intense training. This partnership has proven to be a very effective use of resources for both agencies.

## ***Rapid Response Team***

Rocklin and Roseville also maintain a rapid-response perimeter team for high-risk critical incidents. These specially trained teams can quickly and safely take over perimeter assignments at a critical incident, allowing patrol officers to return to their normal duties.



sergeant and four officers assigned to the SWAT team, two officers assigned to CINT, and one officer assigned to EOD. The Rocklin portion of the Special Operations Team is managed by a lieutenant who oversees the combined EOD unit.

Special Operations Unit teams are available to respond to critical incidents 7 days a week / 24 hours a day. A critical incident may include barricaded suspects, hostage situations, high-risk arrests, or search warrants. Officers respond to incidents in both of the participating jurisdictions

### **Special Operations Unit**

<b>8</b>	<b>SWAT Deployments</b>
<b>9</b>	<b>CINT Deployments</b>
<b>14</b>	<b>EOD Deployments</b>

## ***Traffic Unit***

The Traffic Unit promotes safe travel in our community through education and enforcement. The Unit works closely with City departments and the community to identify and resolve traffic concerns. In addition to traffic enforcement, the Department obtained grant funding in 2011 to increase enforcement of DUI of alcohol and/or drugs.

Rocklin's red light photo enforcement program was discontinued in early 2011, after a decline of violations. This is indicative of the programs success, which was to reduce red light violations, often a factor in serious traffic accidents.

During 2011, there were three full-time motorcycle officers assigned to the Traffic Unit. Motorcycle officers play a vital role in the police department's mission to promote a safe community. Through high visibility activities like traffic enforcement and DUI patrol, the motorcycle officers educate the public and make a positive impact on driving behavior. In 2011, motorcycle officers made 2,236 traffic stops and issued 1,902 citations.

The Traffic Unit addressed 53 specific neighborhood traffic complaints in 2011 by systematically analyzing real-time engineering data, collisions, and previous complaints. Members of the Unit participate on the City Traffic Safety Committee to collaborate on traffic problems citywide.

## ***Reserve Police Officer Program***

The Reserve Unit was formed over three decades ago to augment patrol functions. Reserve police officers are fully-trained, part-time officers who generally work at least 20 hours per month, who are typically deployed on weekends, during holiday periods and for special event or enforcement details. Reserve officers fill a critical role during major incidents such as public demonstrations, large-scale operations, emergencies, and natural disasters.

During 2011 the Reserve Officer Program began expanding by planning to hire eight non-paid reserves per fiscal year, which will allow us to provide better service to the community. Our goals include utilizing reserve officers to staff the holding facility (jail), transport prisoners, supplement detectives and other units of the Department. The program will ultimately develop reserve officers seeking future, full-time employment in law enforcement.

## ***Air Operations***

Rocklin PD has partnered with the Placer County Sheriff's Office to provide air support in Rocklin. A specially trained Rocklin police officer is assigned part-time as Flight Officer aboard *Falcon 30*, an American Eurocopter AS350 ASTAR law enforcement helicopter. Our partnership aboard the aircraft provides local familiarity during air support operations in Rocklin. In exchange for providing 12 hours per week toward flight crew staffing, Rocklin PD receives full-time access to call upon this multimillion dollar asset for crimes in progress, pursuits, missing person searches, etc., as well as having Rocklin included as part of Falcon 30's normal patrol area.



## **SUPPORT SERVICES DIVISION**

### ***Investigations Unit***

The Investigations Unit is comprised of 3 Detectives, a Community Services Officer (CSO), a Property and Evidence Technician and a Sergeant. All three Detectives are assigned to general investigations. Detectives investigate cases forwarded from the Operations Division and outside law enforcement agencies, including missing persons, crimes against persons, property crimes, computer related crimes and others.

The Unit conducts undercover operations including underage alcohol sale stings, prostitution stings, undercover property theft investigations, tracking and compliance of registered sex offenders, background investigations and massage permit compliance checks. Investigators handled many criminal investigations and high-profile cases during 2011.

The Investigations Unit CSO works in the Department's Crime Lab and is responsible for processing items for forensic evidence. The CSO also examines fingerprints lifted from crime scenes to identify the suspects who left them.

The Property and Evidence Technician processes, catalogues and preserves all property and evidence booked into the Department's evidence room. The Technician is also responsible for the release and/or destruction of property and evidence pursuant to a court order.

### **Investigations Unit**

<b>171</b>	<b>Cases Investigated</b>
<b>43</b>	<b>Special Victim (MDIC) Interviews</b>
<b>8</b>	<b>Sexual Assault Exams</b>
<b>160</b>	<b>Crime Lab cases</b> <ul style="list-style-type: none"><li>• 575 items processed</li></ul>
<b>60</b>	<b>Suspect fingerprints processed (AFIS)</b> <ul style="list-style-type: none"><li>• 22 cases resulted in a match</li></ul>
<b>3,618</b>	<b>New evidence items processed</b>
<b>3,796</b>	<b>Evidence items disposed</b>
<b>5,875</b>	<b>Evidence items stored</b>

### ***Regional Auto Theft Task Force***

Since 2007, the Rocklin Police Department has been home to the Placer County Regional Auto Theft Task Force (RATTF), which has a full-time detectives assigned from Rocklin PD, Roseville PD, Placer County Sheriff's Office and the California Highway Patrol. The Task Force is funded by a \$1 DMV tax on vehicle registrations in Placer County. RATTF has reduced the incidence of automobile theft in Placer County every year since it's inception.

### ***Placer Special Investigations Unit***

The Placer Special Investigations Unit (SIU) is a countywide task-force which has full time detectives from Rocklin PD, Roseville PD, Auburn PD, Placer County Sheriff's Office, Placer County Probation Department and the California Department of Justice/Bureau of Narcotics Enforcement, as well as a clerk from the District Attorney's Office. The mission of SIU is to enforce narcotics laws and reduce illegal drug trafficking throughout the County and region. Operating in an undercover capacity, SIU Agents identify, track and arrest drug manufacturers and dealers and seize illegal narcotics. To help fund the operation of the unit, SIU shares a portion of forfeiture assets, property and vehicles seized from illegal drug dealers throughout the State. SIU also assists high profile investigations providing undercover support to Rocklin PD and allied agencies. The State of California discontinued its' funding participation in the SIU at the conclusion of 2011.



### **Special Investigations Unit**

<b>66</b>	<b>Felony Arrests</b>
<b>8</b>	<b>Misdemeanor Arrests</b>
<b>47</b>	<b>Investigations Referred to PCDA</b>
<b>105</b>	<b>New Investigations Opened</b>
<b>95</b>	<b>Investigations Closed</b>
<b>97</b>	<b>Assists to other Placer Co agencies</b>
<b>\$1,351</b>	<b>Cash seized</b>
<b>115,324</b>	<b>Grams of drugs seized</b>
<b>41</b>	<b>Weapons Seized</b>

## ***Youth Services Unit***

The Youth Services Unit (Y.S.U.) is comprised of one sergeant and four uniformed police officers who are assigned to three Rocklin high school campuses, as well as Sierra Community College. These officers are specially selected for this assignment, with members of the Rocklin Unified School District and Sierra College staff participating in the selection process.

## ***High Schools***

The Rocklin Police Department and the Rocklin Unified School District share a strong, positive relationship, which is facilitated by the Youth Services Officers. Two full-time uniformed Youth Services Officers (YSO's) are assigned primarily to the high school campuses, but they also spend time at the two middle schools. These officers provide an approachable police resource for students and faculty, while maintaining a safe campus. This collaboration is essential for an environment that is conducive to student learning and development. The Youth Services Sergeant provides supervision, guidance and direction to the YSO's as needed.

In addition to providing on-campus services, the Youth Services Officers are a friendly and approachable face for community members during school functions and sporting events. The YSO's assist the Police Department's Investigation's Unit by following up on youth related crimes, missing/runaway juveniles and other juvenile related incidents. The YSO's continue to provide youth related enforcement, education and investigative services for the community during school breaks.

The two Rocklin Police Canine Officers, along with their canine partners, do presentations at Rocklin schools throughout the year. These presentations highlight some of the advanced skills these valued members of the department possess and have proven very popular with the students. Our narcotics detection trained black Labrador Retriever "Diva" regularly visits the high schools to detect and deter unlawful drugs on campus at the schools request.



## ***Minor Decoy Program***

This program involves sending an under-21 adult into ABC licensed retail establishments in the City of Rocklin. The "minor decoy" is closely monitored by assisting Youth Services Officers to see if the licensed establishments observe proper identification practices. These programs are important as they help ensure our local businesses are observing all relevant alcohol sales laws, keeping alcohol out of the hands of under-aged persons.

### ***Juvenile Diversion Program***

This program allows for the diversion of first-time juvenile offenders who have become involved in criminal activity that is less serious in nature, but still requires appropriate education and intervention to assist in preventing future criminal behavior. This program diverts eligible candidates away from the court system and provides a positive alternative to incarceration or probation. Diversion participants must complete assignments that may include educational classes, community service, self evaluation, and essay assignments.

The Rocklin Juvenile Diversion Program has proven very successful with 27 juveniles entering diversion and 25 completing the Program during 2011. These successes also reduce the strain on a heavily burdened juvenile justice system. The Diversion Program is the result of a collaboration between the Rocklin Police Department, the Placer County District Attorney's Office and the Placer County Juvenile Probation Department.

### **Youth Services Unit**

<b>1,665</b>	<b>High School &amp; Middle School Incidents</b>
<b>503</b>	<b>YSO Officer Initiated Incidents</b>
<b>144</b>	<b>Reports taken by the YSO Officers</b>
<b>53</b>	<b>Arrest (8 Felony and 45 Misdemeanor)</b>
<b>46</b>	<b>Parking Citations</b>
<b>21</b>	<b>Truancy Citations Issued</b>

### ***Child Safety Programs***

The Rocklin Police Department places a high priority on child safety and education. In 2011, the Rocklin Unified School District approved a new Child Safety Curriculum developed by Rocklin Police and Fire Volunteers. During the year, our Volunteers delivered a total of 39 classroom presentations in Rocklin elementary schools.





### ***Every 15 Minutes Program***

On April 27 and April 28, 2011, the Rocklin Police Department, Rocklin Fire Department, California Highway Patrol, Placer County Sheriff's Department, and Rocklin Unified School District joined forces to conduct the "Every 15 Minutes" Drunk Driving Awareness Program at Whitney High School. "Every 15 Minutes" is designed to impact the lives and decision-making skills of our high school students. It encourages them to never drink and drive and to never ride in a vehicle if the driver has been drinking.

On the morning on April 27th, 24 students were removed from their classrooms by a Chaplain and a Police Officer to simulate their being lost to drunk-driving fatalities. Each participating student's obituary was read in the classroom and tombstones were placed on campus for each "deceased" student. Rocklin Police Officers and Placer County Chaplains delivered mock death notifications throughout the community to the participating parents of the involved students. A mock fatal DUI traffic accident was presented to a general assembly of all high school juniors and seniors. It included a full response by police, fire, ambulance, helicopter, and coroner units.

Later that night, the 24 involved "deceased" students and program chaperones were sequestered at Camp Alta and were not allowed to communicate with their families or their friends. The next day, the entire junior and senior population attended another assembly featuring powerful keynote speakers and presentations by some of the involved students and their parents. At the conclusion of the assembly, in an emotional ending, the "deceased" students were allowed to reunite with their families.



### ***Sierra College Police Services***

Along with providing YSO's to the high school campuses, the Police Department provides contracted police services to Sierra Community College for it's Rocklin Campus. Two uniformed officers and one half-time sergeant from the Youth Services Unit are assigned to the campus; their base salaries are funded by Sierra College.

Having Rocklin Campus Police Officers integrated into the Sierra College campus community has strengthened the relationship between the approximately 18,000 students and staff and Police. These officers have been well received on campus and their presence and ability to rapidly intervene when needed provides greater security for the campus.

Since a large number of students who start each semester at Sierra College are new to the campus, questions related to the campus and "student life" are common. The Sierra College YSO's are highly visible and easily identifiable as a resource. They provide information, referrals, directions and guidance to students on a daily basis.

Using a variety of patrolling techniques that include foot patrol, bicycle patrol and marked police vehicles ensures a constant visible presence at the campus. Law enforcement visibility deters criminal behavior and reduces crimes of opportunity. This level of education, prevention and immediate response to the college could not be provided without officers dedicated to the campus.



#### **Case Study: Rapid Intervention at Work**

In 2011 there was an immediate detection of a student who was involved in the unlawful possession and distribution of personal information of over 100 victims. This occurred while on campus at Sierra College. The immediate response and subsequent investigation by Sierra College assigned police officers led to the arrest of the suspect. The suspect was discovered to have been involved in theft and other fraud related crimes occurring across at least three counties. The financial losses to the victims was estimated to be in excess of \$100,000.

Sierra College is unique as a community college because it offers the opportunity for approximately 150 students to live on campus in dorms while attending school. Student campus residents offers challenges and opportunities. Having the Sierra College YSO's available for these unique needs has proven beneficial. Officers responded to and assisted in a variety of issues, problems and concerns relating to or involving students living on campus, and the officers' presence adds to the overall sense of security within the campus community. Additionally, in cooperation with campus officials, Rocklin officers provide on-site personal safety training for residents to include alcohol/drug education and other relevant topics.

The Sierra College YSO's also provide other services as needed throughout the year, including extra security and police services at Sierra College special events.

### ***Traffic: Circulation, Safety and Parking***

At the beginning of each semester campus Officers and Volunteers, in conjunction with Sierra College Interns and Security Officers, direct significant attention to pedestrian and vehicular traffic circulation in and around the campus. Rocklin Police Motorcycle Officers also monitor the residential areas surrounding the campus to help ensure that vehicles and pedestrians are adhering to all traffic laws. All of these resources assist in reducing traffic congestion, while increasing pedestrian and motorist safety not only on campus, but throughout the area.

In response to neighborhood complaints of students parking in residential neighborhoods near Sierra College, the City of Rocklin recently adopted a residential parking permit program. This program is being used in the residential areas that are most significantly impacted by college overflow parking. Parking permits and visitor permits are issued to residents in these areas. Sierra College students are diverted to the appropriate parking areas designated by the college.

### ***Police Services Aid Internships***

During 2011, the Police Department, in conjunction with the Sierra College Administration of Justice Department, continued to offer students interested in a law enforcement career internship opportunities as a Police Services Aid (PSA). The PSA's work with the Sierra College YSO's, Sierra College Security and also inside the Police Department gaining knowledge, experience and college credit. In return, the PSA's provide a valuable service to the college and the community by providing extra eyes and ears for campus security. The PSA's also do parking enforcement, traffic control and safety escorts. PSA's serving at the Police Department assist Detectives with follow-up investigations and a variety of other police related functions. This valuable program functions at a minimal cost to the College and Police Dept.

There are currently nine PSA's involved in the program, with two PSA's assisting directly with the Police Department's Investigation Unit. The PSA Program has been well received by Sierra College faculty, student body, and the members of the Rocklin Police Department.

Sierra College PSA's must be current Administration of Justice students and have aspirations related to a career in law enforcement. All applicants must pass an extensive testing process that includes a panel interview and a comprehensive background check. Successful candidates are given formal training by the Sierra College YSO's and Sierra College Security Management prior to assignment. Sierra College YSO's, the YSO Sergeant and Security Manger provide ongoing training, guidance and mentorship throughout the duration of the intern's involvement in the program.

#### **Sierra College Police Services Aid**

- **Over 2,000 hours of service provided**
- **3,465 Parking Citations issued**
- **Assisted Rocklin Police Detectives with over 50 cases**
- **Made contact with hundreds of victims via telephone**

**Sierra College YSO's**

<b>226</b>	<b>Calls for Service</b>
<b>638</b>	<b>Officer Initiated Incidents</b>
<b>55</b>	<b>Moving Citations written</b>
<b>19</b>	<b>Arrests (15 Felony &amp; 4 Misd.)</b>
<b>28</b>	<b>Traffic Collisions (1 with injuries)</b>
<b>52</b>	<b>Traffic Stops</b>
<b>51</b>	<b>Medical Aid Calls</b>
<b>817</b>	<b>Parking Citations issued</b>

\* These statistics represent on campus activity only and do not include police actions near the campus by the YSO's.

***Sierra College Modular Police Academy***

The Rocklin Police Department has been involved with the Sierra College Modular Police Academy for over a decade. Staff from Rocklin Police Department are involved in coordinating and teaching Level III classes (AJ 115) and Level II classes (AJ 120) at the college. Rocklin Police Department will be expanding its Reserve Police Officer program over the next few years, actively recruiting qualified Sierra College Academy students to participate in the selection process.

***Sierra College: Full-Service Policing***

As part of its policing contract with the City of Rocklin, Sierra College receives all the layers of support that exist within a full service police department, such as records retention, an accredited Property & Evidence Room, a state of the art 911 Communications Center, Crime Analysis and interoperable communications with allied agencies. If the need arises, the Sierra College YSO's have 24x7 access to specialized criminal investigators, SWAT, Critical Incident Negotiation Teams, regional drug and auto theft task forces, and regional, State and Federal Mutual Aid systems. The Rocklin Police Department has been accredited by the Commission on the Accreditation of Law Enforcement Agencies (CALEA) since 2007.

## ***RECORDS, 9-1-1 COMMUNICATIONS, AND TECHNICAL SERVICES***

### ***Records Unit***

Rocklin's Public Safety Records Unit is the repository for public safety records for the City of Rocklin. Our Records Unit, open from 9:00 am – 5:00 pm, Monday – Friday consists of highly skilled, professional, and courteous employees trained in the complex world of collection, maintenance, and release of public records. A few examples of services we offer are:

- Police officer assistance
- Public information released to the press
- Impounded vehicle releases
- Citation corrections
- Vehicle VIN verifications
- Clearance letters and background checks
- LiveScan (fingerprinting)
- Massage and taxi permits
- Registration services
- Police, fire, traffic, and emergency medical report copies

<u><b>Records Unit</b></u>	
<b>11,475</b>	<b>Crime, Arrests, Traffic, and Supplemental Reports processed</b>
<b>3,671</b>	<b>Citations entered and reviewed for quality control</b>
<b>17,147</b>	<b>Front Counter customers</b>

Rocklin's Records Unit participated in numerous training opportunities in 2011, including 100% attendance at a 16-hour California Peace Officer's Association-sponsored Public Records Act course; California Law Enforcement Association of Records Supervisors (CLEARs) courses; and routine in-house training activities.

### ***9-1-1 Communications Unit***

The Police Department's Communications Unit provides public safety call receipt and dispatching services for police, fire, emergency medical, and animal control operations within the city of Rocklin. Our Public Safety Dispatchers (PSDs) are certified by the California Commission on Peace Officer Standards in Training (POST), and as Advanced Emergency Medical Dispatchers (AEMDs) through the National Academy of Emergency Dispatch (NAED).

In 2011, our PSDs achieved several noteworthy milestones. According to the State 9-1-1 Office, Rocklin answers emergency calls in under ten seconds 98% of the time; the quickest response time in all of Placer County! Rocklin's PSDs also began participating in monthly quality assurance and enhanced training for the AEMD program in 2011. From its inception to today, cumulative protocol compliance for this very exacting and complex telephone triage and pre-arrival instruction system has increased by nearly 20%. In addition to providing excellent medical triage, PSDs have been credited with participating in several field saves.

Our PSDs cumulatively participated in over 600 hours of law enforcement, fire dispatching, and emergency medical dispatch training in 2011.

### Communications Unit

<b>83,529</b>	<b>Incoming phone calls processed</b> • Includes 11,026 911 calls
<b>25,899</b>	<b>Dispatched Law Enforcement calls</b>
<b>14,592</b>	<b>Officer initiated incidents processed</b>
<b>1,143</b>	<b>Fire Dept. calls for service dispatched</b>
<b>2,582</b>	<b>Emergency Medical incidents</b>
<b>3,450</b>	<b>Animal Control incidents dispatched</b>

### ***Technical Services: Technology At Work***

A number of technology projects designed to enhance service, comply with mandates, or reduce staff time and expense were embarked upon and completed during 2011. Most technology projects were grant-funded. The projects include:

#### **CAD/Technology Committee**

A committee of public safety (Police and Fire) technology end-users, managers, and stakeholders was formed to better manage our radio infrastructure, Computer-Aided Dispatch (CAD), records management, and mobile data systems. The team has been tasked with oversight of training, usage enhancements, and troubleshooting problems, and is made up of members with extensive and diverse subject matter expertise.

#### **Public Safety Radio Infrastructure Upgrades** (GRANT FUNDED: \$71,760)

A federally-mandated "narrow-banding" project was completed this year for Rocklin's public safety radio system. This entailed a considerable overhaul of our radio infrastructure, including the relocation and replacement of a number of stationary repeaters to enhance radio coverage areas, and reprogramming of portable and vehicle radios. In addition to the narrow-banding project, patrol vehicles were outfitted with upgraded scanner equipment. In-house training was conducted using a variety of class-room, hands-on, and video training.

#### **"Mnemonic Pooling"** (COST SAVINGS: \$22,770 in annual maintenance costs over next five years)

Working in conjunction with the Department of Justice, our CAD system vendor, and our Information Technology department, Rocklin PD transitioned to a new automated system for gaining access to state and federal criminal justice databases. Through these efforts, access was made more readily available to all police department members, with an additional benefit of thousands of dollars saved in annual maintenance costs.

#### **Rocklin Alert Network** (GRANT FUNDED: \$6,400)

The Rocklin Alert Network (RAN) provides a high-tech way for Rocklin residents to stay informed through opt-in email, text messaging and web-published safety alerts. Subscribers are able to sign up to receive neighborhood-specific or city-wide alerts from the Police Department via email or as a text message to a cell phone. To date, the RAN has been used to broadcast citizen safety information, crime prevention tips, press releases, and information about at-risk missing persons. This service is free to citizens opting to sign up.

## ***Technology at Work (Continued)***

### **COPLINK** (GRANT FUNDED: \$33,205)

COPLINK is a regional data-sharing hub with participating agencies from Placer, Sacramento, Yolo, El Dorado, and San Joaquin counties. This system provides shared access to data from participating agencies regarding subjects contacted, arrested, or listed as suspects in criminal cases, and provides an advanced suspect and crime analysis tool that compares vehicles, weapons, physical descriptors, and MOs used during criminal activity. COPLINK has already been used successfully by Rocklin PD to identify suspects in a fraud case.

### **Records Management System (RMS) Auto-purging** (NO ADDITIONAL COSTS)

Many law enforcement records are required to be purged by statute. Purge dates are typically triggered by varying arrest or conviction anniversary dates, making the purging process a very labor-intensive process. An available module within the department's automated Records Management System (RMS) has been activated that will auto-purge appropriate information based on date and offense code. This system facilitates enhanced compliance abilities, while saving a significant amount of staff time.

### **PetData** (MINIMAL INITIAL FEES - COST NEUTRAL WITH 18% LICENSE INCREASE)

In 2011, the Rocklin Police Department contracted with PetData, a web-based service for animal licensing. The goal of contracting with PetData has been to provide an easy and cost-effective way for our residents to license their pets. This service is also anticipated to increase and standardize the pet licensing process, and will significantly reduce staff time required to manage the licensing process.

## ***MORE TECHNOLOGY COMING SOON!***

### **Communications Call-Taking Consoles** (GRANT FUNDED: \$10,300)

To enhance call-taking capabilities, we will add two new call-taking stations to our 9-1-1 Communications Center in 2012. This improves our ability to appropriately deploy staff, especially during critical incidents and mutual aid operations.

### **Reverse 9-1-1 Cell Phone Registration Portal** (NO ADDITIONAL COSTS)

The Rocklin Police Department's emergency notification system, Reverse 9-1-1, will soon offer a cell phone registration portal via the city's website. This will allow cell phone users to take advantage of receiving mobile emergency or public service notifications that are currently only sent to land-lines within the Rocklin city limits.

### **Automated, Web-based Scheduling** (GRANT FUNDED: ESTIMATES STILL IN PROGRESS)

The police department is reviewing web-based scheduling applications that will provide schedule management for all units within the department and will feature the ability for employees to remotely manage both time worked and time off. The program is planned to include automatic syncing with calendar software, the administrative abilities of extracting routine reports and statistics, and interface with payroll programs.

## TECHNOLOGY COMING SOON (Continued)

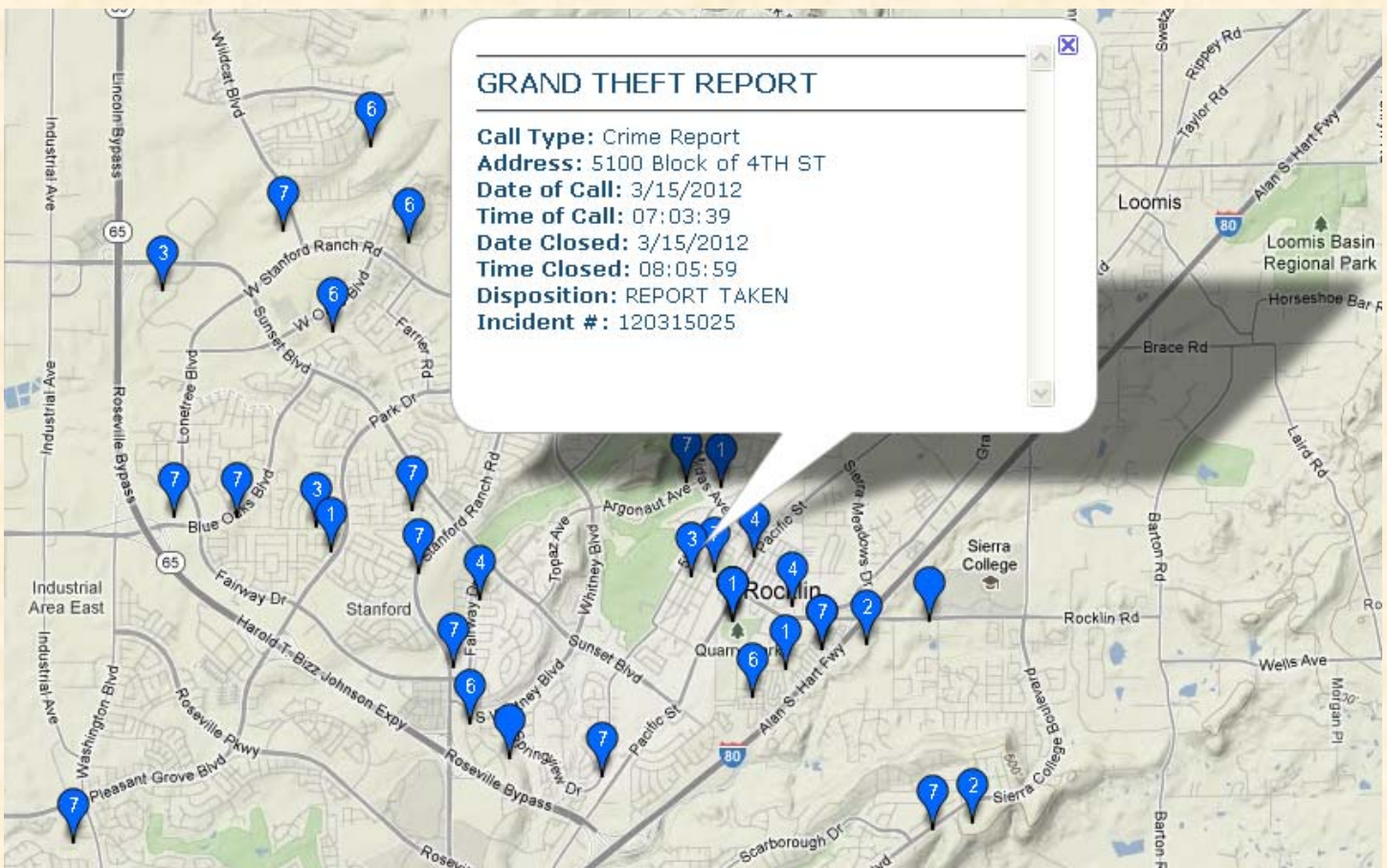
### ZETRON (Automatic Fire Station Toning Interface) (NO ADDITIONAL COSTS)

Several years ago, an automatic fire station toning interface was obtained in preparation for future radio upgrades. Now that our radio infrastructure has been upgraded, we will move forward with “flipping the switch” on a feature that is designed to reduce time and effort on the public safety dispatcher’s part, and enhance response time for fire apparatus. Instead of manually “toning” stations one by one, the ZETRON is interfaced with CAD to begin the station toning sequence as soon as a call is posted for dispatch. This feature gets emergency personnel on the way even faster!

### Citizen RIMS - Crime Mapping (GRANT FUNDED: \$10,815)

Citizen RIMS will allow Rocklin residents the ability to view current crime and incident data on a web-based application. It includes features such as live incident mapping – a snapshot of current calls for service on a pin-map, historical incident and crime mapping, in-custody and arrest information, crime trends by area, etc. In addition to the benefit to the community, Citizen RIMS provides an administrative crime analysis tool used by the Police Department to assist in crime prevention activities, recognizing and managing crime trends, and providing targeted enforcement and patrols. Citizens can view the Crime Map by visiting:

<http://rpd.crimegraphics.com>





## ***Honors and Awards***

### ***Officer of the Year***

Officer Matt Roemmich

### ***Public Safety Dispatcher of the Year***

Dispatcher Michelle Buckland

### ***Professional Staff Employee of the Year***

Records Clerk Virginia Trevino

### ***DUI MADD Awards***

Officer Greg Jensen

Corporal Jason Westgate

### ***Life Saving Award***

Officer Mike Gandy

CSO Tracy Hedrick

### ***Medal of Valor***

Corporal Jason Westgate

Officer Greg Jensen

### ***Medal of Valor—Merit***

Dispatcher Michelle Buckland



## ***Rocklin Police Executive Profiles***



**Chief of Police**

**Chief Ron Lawrence** has been a law enforcement officer since 1990, and was appointed to Chief of Police in Rocklin on April 1, 2011, after serving with a few law enforcement agencies throughout Northern California. Chief Lawrence has a Bachelors Degree in Criminal Justice and a Masters Degree in Leadership from Saint Mary's College. He attended the F.B.I. National Academy in Quantico, Virginia and is a graduate of the California P.O.S.T. Command College for law enforcement executives. Chief Lawrence is the President of PEACE for Families, a domestic violence/sexual assault non-profit serving Placer County, and is a Board of Director on the California Police Chief's Association.



**Deputy Chief  
of Police**

**Deputy Chief Dan Ruden** has been a police officer in California for over 28 years. He began his career as a patrol officer in South San Francisco. Chief Ruden transferred to the West Sacramento Police Department where he supervised the Traffic Division, Street Crimes Unit, Youth Services, Detectives, SWAT and Patrol Operations, promoting through the ranks to become the Interim Police Chief. In 2004, Chief Ruden came to Rocklin PD as a Captain and is now the Deputy Chief. He holds a Bachelor's Degree in Criminal Justice and is a graduate of the FBI National Academy in Quantico, Virginia. Chief Ruden is currently Chairman of the Sierra College Criminal Justice Advisory Board and serves as part-time faculty for the college.



**Chief's Secretary**

**Lisa Holden** earned an Associates of Arts degree in Business Management from Sierra College. She worked for the Placer County Superior Courts as a Judicial Assistant for over 10 years before pursuing a family dream of opening her own business. After selling the business located in Rocklin she returned to the public sector in 2002. After several years as an Office Manager for a law firm, in 2005, she returned to civil service. She is active in her role as Secretary to Chief of Police, Ron Lawrence, and is responsible for providing office support to the Chief and his Management Staff. Lisa is responsible for maintaining and distributing department policy and procedure updates, personnel matters, credit card reconciliation, background processes, editing and creating the Department Newsletter, and department website co-manager.

## Rocklin Police Management Profiles



**Lieutenant,  
Professional  
Standards Unit**

**Lieutenant Lon Milka** has been municipal law enforcement officer for over 23 years. He began his in the 80's as a Deputy Sheriff for the Los Angeles County Sheriff's Department where he worked in Custody & Patrol Divisions. He began with Rocklin PD in 1994 as a patrol officer and a SWAT team member. He has been a detective where he worked crimes against persons & property. He promoted to sergeant, serving patrol and investigations, and later promoted to lieutenant, assigned to patrol. His current assignment is commanding the Professional Standards Unit. Throughout his career he has supervised and/or managed Patrol, Traffic, Investigations, Animal Control, Property/Evidence, and Code Enforcement. He is Public Information Officer, Internal Affairs Investigator, Facilities Manager, Accreditation Manager, PD website co-manager, and policy coordinator. Lt Milka holds a Bachelor of Science Degree in Computer Science and is a graduate of the FBI National Academy in Quantico, Virginia. Lon has been married for 29 years to his best friend, Wendi.



**Lieutenant,  
Support Services**

**Lieutenant Terry Roide** has been a Police Officer for over 21 years. He began his career with the Santa Clara Police Department, specializing in High Technology Crimes and Computer Forensics as part of an FBI Task Force. After 10 years, he returned to the Sacramento Area working for Rocklin PD. He was the first Corporal to be assigned at Rocklin and promoted to his current rank of Lieutenant in 2009. Lt Roide has taken on the duties of the Administrative Analyst, which includes preparing and monitoring the Department's budget. He manages the Investigations Unit, Youth Services Unit, CSI Team, Evidence Lab, and Task Forces detectives. He is also the Department's Training Manager. Lt Roide has a Bachelors Degree from California State Long Beach in Emergency Management and 4 Associate Degrees in technical areas such as Physics and Math.



**Lieutenant,  
Patrol Operations**

**Lt. Chad Butler** Graduated the Police Academy in 1992 before spending time with the Albany and San Francisco Police Departments. He joined the Rocklin Police Department in January of 2003 as a Patrol Officer and currently holds the rank of Lieutenant assigned to the Operations Division. He oversees a weekday and night Patrol, Code Enforcement, Animal Control, K9, and many other areas of the Department. He holds a Bachelors Degree in Criminal Justice Management.

### ***Rocklin Police Management Profiles (continued)***



**Lieutenant,  
Patrol Operations**

**Lt. Jamie Knox** began his law enforcement career in 1993 with the Roseville Police Department before joining the Rocklin Police Department in 1996 as a police officer. He has served as a canine handler, SWAT team member, detective, and field training officer. He holds a Bachelor of Science Degree in Emergency Management and multiple certificates from FEMA. Lt Knox is currently a lieutenant assigned to the Operations Division where he oversees the weekend shift, Traffic enforcement, Reserve Police Program, and many other ancillary assignments.



**Support Services  
Manager**

**Sandi Bumpus** manages the Communications and Records Units as well as technical assets for the Rocklin Police Department. She has a Bachelor of Science degree in Education from Sacramento State University, and holds a California teaching credential. With a long-time passion for training, Sandi is a Master Instructor for the California Commission on Peace Officer Standards in Training (POST), and has provided specialized training in emergency management principles both locally and for FEMA. Sandi is a native of Placer County, and 2012 begins her 25th year in law enforcement.



**Crime Prevention  
and Volunteer  
Manager**

**Michael Nottoli** is the Crime Prevention & Volunteer Program Manager. Working in Rocklin since May of 2002, he has been in law enforcement for 29 years. Mike is responsible for crime prevention, Neighborhood Watch, community education, and managing 120 Rocklin Police/Fire Volunteers. He has a Masters Degree in Public Administration and a Bachelors Degree in Criminal Justice from San Jose State University. He teaches self-defense courses at Sierra College, and arrest control, self-defense and baton classes for Koga Institute, a law enforcement training organization. Prior to Rocklin, Mike worked as a Crime Prevention Specialist for Fremont PD for 12 years. He previously worked as a police officer for the San Jose PD and the West Valley/Mission College District Police Department as a sworn officer from 1983-1988, and as a Community Service Officer for the City of Saratoga for 2 years.