

# Rocklin Police Department

## Annual Report



2009





# Office of the Chief

## Dear Rocklin Resident,

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Welcome to the Rocklin Police Department 2009 Annual Report. In recent years, Rocklin has experienced rapid growth which all seemed to come to a halt in 2009. With the slow down in the economy and the decreased future growth need, we have contracted our resources during this year.

We began the year in 2009 with 4 vacant and frozen police officer positions and ended with a total of 8 vacant/frozen police officer positions, one layoff of a CSO and a vacant/frozen dispatch position.

Despite the shrinkage in resources, department members have continued to perform admirably for the community. The continued commitment and professionalism has resulted in strong positive recognition from the community and a crime rate that has continuously decreased during the year.

There were no new hires of full-time personnel in 2009. We did see four service retirements and one disability retirement. Police Volunteer Academy Class # 7 graduated 16 new members to bring the total active volunteers to 117 who donated over 13,000 hours in service to Rocklin.

Although it has been a tough year financially, it has been rewarding to serve the great City of Rocklin along side the 200 members made up of full-time, part-time and volunteer staff of the Rocklin Police Department.

Please take the time to learn more about your police department by reading this publication and/or by visiting our website at [www.rocklinpd.com](http://www.rocklinpd.com).





# Mission, Vision, Values

## Mission

***We are committed to serve, protect and promote a safe community.***



## Vision

Rocklin Police Department will be known far and wide for excellence. Citizens will trust and respect us, young people will admire us and criminals will fear us. The streets will be cleaner, safer and less traveled by those who would do harm to our community. Other agencies will strive to achieve what the Rocklin badge represents: pride, professionalism and teamwork.

## Values

**Respect** - We value our citizens and each other. We recognize our responsibility to maintain order while affording dignity and respect to every individual. We treat members of the public and fellow employees with consideration by being attentive, patient and courteous.

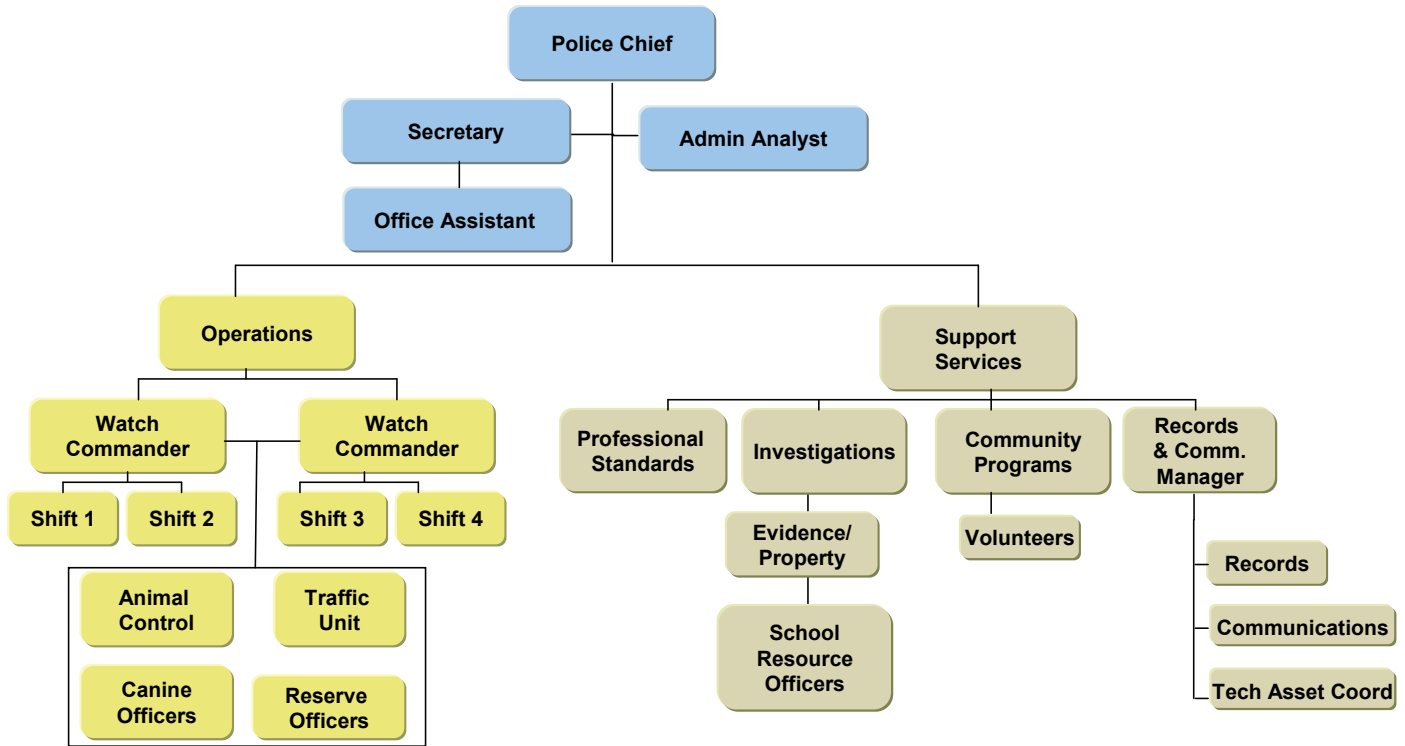
**Integrity** - We practice honest and responsible behavior, consistent with our code of ethics, thus generating pride, confidence and trust in local government.

**Accountability** - We are accountable to citizens for our performance, use of resources, and stewardship of assets. We are accountable to each other for attainment of our mission, vision and adherence to our values.

**Quality Service** - We commit ourselves to excellence by providing the highest quality of service possible to make our community a better, safer place to live.




# Organization and Staffing



BREAK DOWN OF DEPARTMENT PERSONNEL			
Chief	1	Sr. Records Clerk	1
Captains	2	Records Clerks	2
Lieutenants	3	Traffic Clerk	1
Sergeants	7	Senior Public Safety Dispatchers	2
Corporals	5	Public Safety Dispatchers	10
Police Officers	35	Technical Assets Coordinator	1
Community Service Officers	4	Community Programs Coordinator	1
Records/Communications Manager	1	Administrative Secretary	1
Animal Control Officers	2	Administrative Clerk	1
Evidence & Property Tech	1	Administrative Analyst	1

Full-Time Staff			Part-Time Staff	
Total Sworn	52		Part-Time Records Clerk	1
Total Civilian	30		Part-Time Police Officer	2
<b>Total</b>	<b>82</b>	Reserve Police Officers	5	
		Volunteers (Actual)	117	

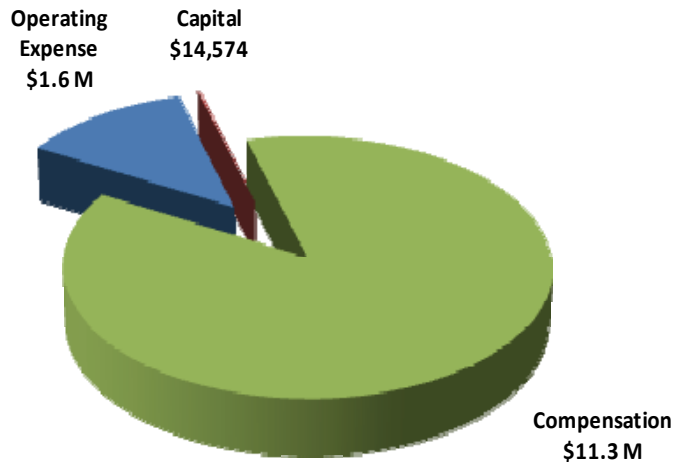
\* 7 vacant Police Officer Positions were frozen, one CSO was removed, one Lieutenant was cut to half-time, and one Sergeant was cut to half-time.



# Office of the Chief

The Office of the Chief is made up of the Chief of Police and his immediate staff. This office is responsible for fostering an environment that empowers leadership, promotes vision, and creates strategy while securing the resources to execute the Department's mission and achieve our goals.

The Office of the Chief serves as the primary administrative, fiscal, planning and research entity for the Department. Personnel provide professional administrative support to the Chief and the other divisions. In 2009 the Police Department budget was \$12.98 million dollars.



The Commission on Accreditation for Law Enforcement Agencies (CALEA) accredited the Rocklin Police Department in March 2008. Rocklin joins only 5 other municipal law enforcement agencies in California to achieve accredited status. The CALEA accreditation process provides law enforcement agencies an opportunity to demonstrate that they meet an established set of national standards. Participation in the

CALEA process is voluntary, yet important. It assures the citizens of Rocklin their police department is among the best in the nation. Rocklin joins a very elite group of law enforcement agencies across the United States to have received accreditation status, as fewer than 4% of all law enforcement agencies have completed the process. Reaccreditation occurs every three years and we spent this year preparing our documentation for the upcoming reaccreditation in 2010..



# Operations Division



**Captain  
Dan Ruden**

The Officers and Professional Staff working in the Operations Division are the most visible of police personnel and have the responsibility of being first responders to all police and animal calls for service. Patrol Officers must be prepared to handle emergency and routine calls for service, traffic accidents, initial criminal investigations and narcotics offenses. Animal Control Officers must be able to handle a variety of call types including dangerous animals, barking dog complaints, and loose dog calls. In addition, we enforce federal, state, and local laws, make public contacts, problem solve, write reports, testify in court, and maintain proficiency in crime prevention and crime reduction strategies.

## PATROL

The patrol unit is organized into four main shifts plus overlap or relief shifts and includes two Lieutenants, four Sergeants, four Corporals, twenty-four Patrol Officers, five Reserve Officers, one part time officers, one code enforcement officer, and two Community Service Officers. Two of the patrol officers serve as canine handlers and one officer is assigned part time to the Placer County Air Operations helicopter.



Patrol Activity in 2009	
● Calls for Service	26,721
● Officer Initiated Incidents	19,234
● Traffic Stops	9,086
● Citations	4,996
● Reports Written	4,480
● Vehicle/Pedestrian Checks	2,057
● Field Interview Cards	862
● Traffic Collisions	629
● Vehicles Towed	233
● Total Arrests	1,516



# Operations Division

## Traffic Unit



Our residents consistently tell us that traffic is one of their biggest concerns. The Motorcycle Unit is a key element of the Operations Division's success in addressing traffic concerns and safety. The Motorcycle Unit is comprised of one part-time Sergeant, three Motor Officers, and a Traffic Clerk.

Traffic safety, achieved through education and enforcement, is the main objective of this unit. The Traffic Unit continues to work in

partnership with other City Departments and the community to solve traffic concerns.

Officers continue to increase traffic safety efforts through more traffic stops, regional traffic enforcement activities, and concentrated DUI enforcement. In 2009, the Motor Officers in the Traffic Unit made over 2,300 traffic stops and issued over 2,200 citations. The Rocklin Police Department Traffic Unit also emphasized education and enforcement of traffic violations in 2009 and addressed over 83 specific traffic complaints from residents. Motorcycle Officers assigned to the Traffic Unit concentrate on this area of high-citizen concern while Patrol Officers also assist with traffic and DUI enforcement. Traffic complaints, collision data and engineering input are analyzed by the Traffic Unit to create focused enforcement where it will have the biggest impact.





## Traffic Unit (cont)

The City of Rocklin's red light photo enforcement program captured 4,106 red light violations in 2009. The program uses automated camera systems and sensor devices to detect vehicles entering an intersection during a red light. This program has proven to reduce red light collisions citywide. We currently have red light cameras at two intersections, Park Drive and Sunset Blvd. and Rocklin Road and Interstate 80.



## Animal Control

Rocklin's Animal Control Officers (ACOs) provide 7 day a week mobile coverage for Rocklin residents' animal service needs. ACOs enforce State and local animal laws and ordinances. In addition, the ACO's educate owners on licensing, care and control of domestic pets and other animals.

**Animal Control**

- 3,247 animal calls during 2009
- This represents a 25% increase from 2008

## Code Enforcement

The Police department has the responsibility of monitoring municipal code compliance in the City. A half-time Code Enforcement Officer responds to neighborhood nuisance complaints and monitors sectors of the City for signs of emerging blight. The Code Enforcement Officer coordinates with Patrol officers, the Volunteer force and other municipal service agencies to build a multidisciplinary response to many neighborhood problems.

**Code Enforcement**

- **330 Cases/Complaints Opened**
  - 241 for Property Maintenance
  - 88 for Property Vehicles
  - 1 Title 17 Rooming House
- **400 Follow-up's Conducted**





# Operations Division

## TRI-CITY SWAT AND CINT TEAMS



In 2004, the Rocklin Police Department began a partnership with the Roseville Police Department for a regional Special Weapons and Tactics Team (SWAT) and a Crisis Incident Negotiations Team (CINT). In 2007, the Lincoln Police Department joined as a third city and they became the “Tri-City” SWAT and CINT Teams. Each Department dedicates Officers as members of the team as a collateral duty assignment. Currently, the Rocklin Police Department has 5 Officers assigned to the SWAT Team and 2 Officers assigned to the CINT Team.



Officers assigned to the teams respond to critical incidents 7 days a week / 24 hours a day. Officers are available to respond to incidents in each of the participating agencies. Due to the specialized skills for both teams, they train regularly and this partnership has proven to be a very effective use of equipment and manpower for each agency.

Rocklin officers recently formed a rapid-response incident perimeter team that will be used to assist in high-risk critical incidents if necessary. This team, made up of specially trained patrol officers, will take over responsibility for maintaining the safe perimeter of an incident allowing patrol officers to return to their normal duties of providing safety to the citizens of the City of Rocklin.

## AIR OPERATIONS

A Rocklin officer flies one day a week with the Placer County Air Operations Unit. The Rocklin flight officer provides local familiarity during air support operations in Rocklin such as response to crimes in progress, pursuits, and area searches.





## Support Services Division



**Captain  
Ron Lawrence**

The Support Services Division consists of five units:

- Investigations
- Records
- Communications
- Professional Standards
- Crime Prevention and the Police Volunteer Program

This Division is responsible for ensuring standards, investigating citizen complaints, investigating crimes, processing and archiving information, collecting and preserving evidence, answering/triaging 9-1-1 calls, dispatching emergency resources, attending the front counter, encouraging community involvement and deployment of police volunteers. This Division also manages training and professional State mandates for the entire organization and is responsible for new employee hiring, background checks, and facilitating annual employee performance reviews.





## Investigations

The Investigations Unit is responsible for developing information leading to the arrest of criminal offenders, analyzing crime trends, preparing cases, recovering and storing stolen property and evidence, investigating crimes, tracking and investigating gang-related activities, locating missing persons, enforcing drug regulations and investigating business permits applications.

### 2009 Investigations

- Investigated 404 cases
- Made 138 arrests
- Seized \$11,188 in asset forfeiture from criminals
- Conducted 17 undercover Auto-Theft stings
- Conducted 47 undercover Property-Theft operations resulting in 25 arrests
- Conducted 58 sex registrant (290 PC) sweeps or compliance verification contacts
- Conducted 25 massage permit compliance checks

The Investigations Unit additionally conducts undercover operations including underage alcohol sale stings, prostitution stings, undercover property theft operations, tracking of registered sex offenders and compliance of businesses with massage permits. Investigations handled several criminal investigations including numerous high-profile cases during 2009.

### Sexual Assault

- Investigated 41 sexual assault crimes
- Facilitated 42 interviews of child victims of sexual assault
- Conducted 10 forensic sexual assault evidence collections from crime victims

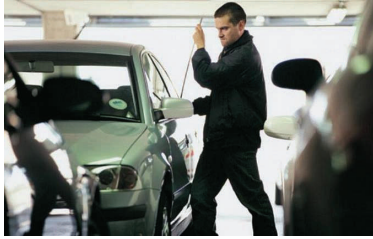
### Property and Evidence

- Evidence processed 6,729 items
  - Analyzed 140 items of evidence
  - Analyzed 150 finger prints retrieved from crime scenes leading to identification of 12 suspects
- Destroyed 534 items (guns and illegal drugs)
- Returned 449 items to victims of property crimes
- Sold 21 items at an auction from cases with no lawful owner



# Support Services Division

## Regional Auto Theft Task Force



Since 2007, Rocklin Police Department has been home to the Placer County Regional Auto Theft Task Force (RATTF), which has full-time assigned detectives from Rocklin PD, Roseville PD, Placer County Sheriff Dept, and the CHP. The Task Force is funded by a DMV tax on vehicle registrations throughout Placer County, and their mission is to reduce automobile theft. Working in an undercover capacity, the RATTF made several arrests during 2009.

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### RATTF Investigations

- 148 cases investigated
- 25 arrests
- 59 recovered vehicles  
- estimated total value of \$332,170
- Assisted on 177 other investigations

## Special Investigations Unit

The Special Investigations Unit (S.I.U.) is a countywide task-force comprised of detectives from Rocklin PD, Roseville PD, Placer County Sheriff's Department and the California Department of Justice, Bureau of Narcotics Enforcement. The mission of S.I.U. is to enforce narcotics laws and reduce illegal drug trafficking throughout the County and region. Operating in an undercover capacity, S.I.U. agents identify, track and arrest drug dealers and seize illegal narcotics. During 2009, S.I.U. will share a small percentage of asset forfeiture from money, property and vehicles seized from drug dealers throughout the State, to help fund the operation of the unit. S.I.U. also assists high-profile investigations providing undercover support to allied agencies.

### SIU Investigations

- SIU investigated 120 cases
- Executed 134 searches
- Made 144 arrests
- Seized the following drugs

	<u>Grams</u>	<u>Street Value</u>
- Methamphetamines:	2,914.06	\$ 291,400
- Cocaine:	69.425	\$ 2,800
- Marijuana:	369,980.77	\$ 1,947,267
- Marijuana Plants:	44,290	\$ 0
- Heroin:	0	\$ 0
- MDMA/Ecstasy:	0	\$ 0
- Other:	453 (doses)	\$ 5,745



# Support Services Division

## School Resource Officer Program

The Police Department enjoys a strong relationship with the Rocklin Unified School District. During 2009, the number of School Resource Officers (SRO's) was reduced from three (3) down to two (2) police officers, who are assigned to work full-time at the high schools and part-time at the middle schools, providing an approachable presence to students and staff, assisting to maintain a safe and secure learning environment.

### SRO Program

*Jan 1<sup>st</sup> – Dec 31<sup>st</sup> 2009*

● <b>Total Incidents</b>	<b>1219</b>
● <b>Reports Written</b>	<b>90</b>

In addition to being on campus during school hours, the SRO's have become a friendly face to students and staff at school functions and sporting events. During school breaks, the SROs augment the Investigations Unit by performing youth related enforcement of tobacco and alcohol laws. During 2009 the School Resource Officer program was reorganized from the Operations Division,

to the Support Services Division, to provide additional support to investigating youth related crimes. The Unit will be coordinated into a new Youth Service Unit beginning in January of 2010.

## Sierra College Campus - Police Officers

Beginning November 2, 2009, Sierra College entered into an interim contract with the Police Department to provide police services for the Rocklin campus. Assigned on the main campus are two police officers and a ½ time police sergeant, all funded by the College. The contract is anticipated to become permanent in the summer of 2010.

Having Rocklin police officers integrated onto the college campus has allowed for a stronger relationship between the estimated 18,000 students, college staff and the police department. The officers presence on campus and their immediate intervention provides for greater security and a safer campus environment. Rocklin officers have been well received by both students and staff.

### Sierra College

*Nov 2<sup>nd</sup> to Dec 31<sup>st</sup> 2009*

● <b>Total Incidents</b>	<b>140</b>
● <b>Total Calls for Service</b>	<b>51</b>
● <b>Officer Initiated Events</b>	<b>89</b>
● <b>Citations</b>	<b>53</b>
● <b>Reports Written</b>	<b>30</b>
● <b>Arrests</b>	<b>5 on campus / 2 off campus</b>
● <b>Traffic Collisions</b>	<b>4</b>
● <b>Traffic Stops</b>	<b>33</b>
● <b>Welfare Checks</b>	<b>2</b>
● <b>Medical Aid Calls</b>	<b>7</b>



# Support Services Division

## Records Unit

The Records Unit welcomes and assists customers at the front counter/business office of the Police Department. Due to popular request, our business office hours have been extended this year Tuesday through Thursday until 7p.m. We are excited to have extended hours for our busy working community. Additionally, a team of well qualified and valuable volunteers, who supplement the records staff at the front counter Monday through Friday, are ready to help you with your needs.

Our professional and courteous staff aid citizens with requests for police officer assistance, police report copies, vehicle release information, press information, vehicle citation correction, VIN verification, clearance letters, fingerprinting, statistical information, general inquires, and more. In addition to the duties at the counter, the Records Unit is the repository for most Department records. Citations, permitting, statistics, registration, crime reports, and traffic collisions are just some of the records they manage.



### Reports Filed

- 2,968 crime reports
- 1,516 arrest reports
- 422 traffic accident reports
- 5,011 citations
- 863 field interviews



# Support Services Division

## Communications / Dispatch Center

The Rocklin Police Department has a state-of-the-art twenty-four hour dispatch center with advanced technology. The Rocklin Communications Center dispatches for Rocklin Police, Fire, Animal Control, Code Enforcement and Public Works. Our center includes a wall sized map projecting real-time graphic display of police and fire vehicle locations and status, which allows dispatchers to view the location of all officers at any time during the day or night. The center has the latest dispatching and telephone software that captures:

- calls for service
- fire information
- 9-1-1 emergency
- administrative telephone calls
- Local crime information database

The center also has incident call management, closed circuit monitoring, and aerial photo views of the entire city.

The Rocklin Police Department continues to answer cellular 9-1-1 calls within the city limits. More and more individuals are using cellular telephones as their primary and/or preferred method of communication. These cellular 9-1-1 calls are answered directly in our Communications Center by our professional staff, rather than the California Highway Patrol Communications Center. This allows a quicker response to your emergency with fewer delays.



### Incoming Phone Calls

- The Communications Center handled 105,818 total calls in 2009
- 17,189 of these calls were 9-1-1 calls
- 7,926 emergency calls were received on a non-911 line
- Dispatch handled 5,917 9-1-1 calls from cellular telephones



# Support Services Division

## PROFESSIONAL STANDARDS

Maintaining the public's trust by sustaining high integrity is essential to Rocklin PD. The Professional Standards Unit plays a major role as the guardian of the reputation and integrity of the Rocklin Police Department. The Professional Standards Unit mission is:

*Protect the Integrity, Standards and Values of the Rocklin Police Department.*

### Number of Complaints in 2009

- RPD received 20 citizen complaints in 2009  
- this is less than 1% of the 45,955 yearly police incidents
- 14 were minor and handled informally, and the remaining 6 resulted in further internal affairs investigation to determine the merit of the claim

Rocklin PD employs well trained and highly skilled personnel. Maintaining continued professional training is imperative. The Professional Standards Unit manages all training, coordinates recruiting and hiring, and administers internal affairs investigations. This unit manages programs that keep RPD in compliance with State law, accreditation standards, policy, and risk management concerns. The unit also manages equipment inventory, allocation and technical assets.

### Commendations in 2009

- 9 internal commendations and achievement awards
- 55 external commendations and achievement awards





# Support Services Division

## POLICE VOLUNTEER PROGRAM

The Rocklin Police Volunteer Program establishes a partnership between the Police Department and the community, and greatly improves the Department's capacity to provide quality service. Volunteers serve as extra "eyes, ears, and helping hands," but do not engage in contacting, detaining, or arresting suspicious persons or criminals. Volunteers are not permitted to carry weapons and have no powers of arrest beyond those of a private person.

### Police Volunteer Program

- In 2009, 16 new Volunteers graduated from the Rocklin Police Volunteer Academy
- In 2009, Rocklin Police Volunteers donated 13,446 hours, which equates to a value of \$272,281\* (also represents a 20% increase in volunteer hours from the previous year)

\* Value based on Bureau of Labor Statistics estimate of \$18.67 per volunteer hour

Since its inception in 2001, the Volunteer program has grown from 4 Volunteers to 117. The volunteer hiring process requires the successful completion of a volunteer application, oral interview, background investigation, Live Scan fingerprint check, warrant check, and a volunteer academy. The Volunteer Academy is mandatory for all new police volunteers and covers 50 hours of training over a 13-week time period. It familiarizes them with the different functions of the Police Department, and provides specific training to help them become safe and productive volunteers.

The Volunteer Program allows the Police Department to undertake programs and projects that were previously not feasible due to a lack of available resources and staffing. Rocklin Police Volunteers perform a wide variety of functions and services including:

- |   |                                  |
|---|----------------------------------|
| Abandoned Vehicle Enforcement           | Emergency Shelter Staffing       |
| Bicycle Safety Presentations            | Fingerprinting Citizens          |
| Business License Enforcement            | Front Counter Customer Service   |
| Business Security Inspections           | Home Security Inspections        |
| Child Identification and Fingerprinting | Investigations Unit Assistance   |
| Child Safety Presentations              | Neighborhood Emergency Training  |
| Citizen Patrol and Observation          | Neighborhood Watch Presentations |
| Citizen Survey Analysis                 | Radar Trailer Deployment         |
| Clerical Assignments                    | Searching for Missing Persons    |
| Code Enforcement Assistance             | Special Events Staffing          |
| Crime Analysis                          | Tours of the Police Station      |
| Crime Stoppers Program                  | Traffic Control                  |
| Document and Evidence Delivery          | Vacation Security Checks         |
| DUI Checkpoint Assistance               | Vehicle Equipment Inventory      |



# ***Support Services Division***

## **Crime Prevention and Community Education**

The Rocklin Police Department offers a full range of services designed to promote crime prevention, awareness, and safety for persons of all ages. These services include community newsletters, email alerts, regular crime prevention columns in the Placer Herald newspaper, and specific programs and presentations for schools, neighborhoods, and the business community.

### **Neighborhood Services and Presentations:**

- |                                    |                                     |
|------------------------------------|-------------------------------------|
| Carjacking Prevention              | Catalytic Converter Engraving Event |
| Document Shredding Event           | Holiday Safety Presentations        |
| Home Security Inspection Program   | Identity Theft and Fraud Prevention |
| Neighborhood Watch Program         | Operation Identification Program    |
| Personal Safety/Assault Prevention | Vacation Check Program              |
| Vehicle Theft/Burglary Prevention  | Email Alert System                  |

### **Business Services and Presentations:**

- |   |                                       |
|---|---------------------------------------|
| Burglary/Robbery Prevention Inspections | Business Watch Email Alert System     |
| Robbery Prevention                      | Shoplifting/Internal Theft Prevention |
| Workplace Violence                      |                                       |

### **School and Child Safety Programs and Presentations:**

- |                                   |                              |
|-----------------------------------|------------------------------|
| Bicycle Safety Rodeos             | Child Identification Program |
| Child Safety/"Stranger Awareness" | Law Enforcement Career Days  |

In 2009, 937 children participated in the Rocklin Police Child Identification Program, bringing the total number of children fingerprinted to 5,774. Children were fingerprinted, photographed, and a hair sample was obtained. This information is included as part of a comprehensive Child Identification Kit given to each child's parents/guardians. The Child Identification Program is run exclusively by Rocklin Police Volunteers.



# *Awards and Recognition*

## **Police Officer of the Year**

Officer Michael Alway

## **Dispatcher of the Year**

Michelle Buckland

## **Professional Staff Member of the Year**

Tracy Hedrick

## **Meritorious Service**

Sergeant Trent Jewell—Silver Medal of Valor  
Corporal Bart Paduverius—Silver Medal of Valor  
Officer Jeff Kolaskey—Silver Medal of Valor  
Officer Adrian Passadore—Silver Medal of Valor  
Officer Michael Gandy—Bronze Medal of Valor  
Sergeant Forrest Richardson—Life Saving Award  
Officer Michael Alway—Life Saving Award (x2)  
Officer Kyle Hollis—Life Saving Award  
Reserve Officer Doug Vance—Life Saving Award

## **Certificate of Commendation**

Kari Hall  
Desiree Miller  
Myra Salazar  
Brad Alford  
Angela Diehl  
Sandra Hopkins

## **Mothers Against Drunk Driving Hero Award**

Officer Greg Jensen



# Crime Statistics

Rocklin's Crime Rate in 2009 was 20.0 crimes per 1000 residents.

VIOLENT CRIMES	END OF YEAR TOTAL		
	2007	2008	2009
MURDER	7	0	0
RAPE	9	13	11
ROBBERY	24	20	17
AGGRAVATED ASSAULT	65	40	43
<b>TOTAL</b>	<b>99</b>	<b>73</b>	<b>71</b>
THE NUMBERS ABOVE ARE RAW NUMBERS AND DO NOT REFLECT POPULATION CHANGES			
POPULATION	51,951	53,843	54,754
VIOL. CRIME RATE PER 1,000	1.9	1.4	1.3

PROPERTY CRIMES	END OF YEAR TOTAL		
	2007	2008	2009
BURGLARY	217	260	221
AUTO THEFT	95	83	65
LARCENY	784	864	734
ARSON	13	9	5
<b>TOTAL</b>	<b>1,109</b>	<b>1,216</b>	<b>1,025</b>
THE NUMBERS ABOVE ARE RAW NUMBERS AND DO NOT REFLECT POPULATION CHANGES			
POPULATION	51,951	53,843	54,754
PROP CRIME RATE PER 1,000	21.7	22.6	19.0



# Performance Measures

PATROL ACTIVITY	END OF YEAR TOTAL		
	2007	2008	2009
TRAFFIC STOPS	10,751	10,574	9,086
TRAFFIC COLLISIONS	616	592	629
ALARM CALLS	2,703	2,427	2,101
VEHICLE / PEDESTRIAN CHECKS	2,176	2,097	2,057
REPORTS TAKEN	5,057	5,034	4,480
MISDEMEANOR ARRESTS	1,055	1,060	1,084
FELONY ARRESTS	506	488	432
CITATIONS ISSUED	5,267	5,584	4,996

DISPATCH ACTIVITY	END OF YEAR TOTAL		
	2007	2008	2009
TOTAL PHONE CALLS PROCESSED	118,489	114,335	105,818
911 EMERGENCY CALLS	9,046	10,652	11,272
TOTAL INCIDENTS	47,287	48,489	49,616
POLICE CALLS FOR SERVICE	24,624	25,694	26,721
OFFICER INITIATED INCIDENTS	19,106	19,167	19,234
FIRE INCIDENTS	3,565	3,758	3,678